

HINT

EXTENDED PROFILE

OVERVIEW

Hint, from Hint Health, is a direct primary care software that helps membership-based and cash-pay practices manage the business and clinical sides of care.

KEY FUNCTIONALITY

It includes membership management, billing, scheduling, patient communication, EMR/charting, and reporting, while also supporting employer-sponsored and plan-based direct care models.

The platform also extends beyond core practice management with an app-and-partner marketplace, employer and health-plan workflows, and integrations that connect Hint to the rest of a clinic's stack.

For example, Hint can integrate patient information with [Elation Health](#) to reduce administrative burden; key details like demographics, membership status, insurance, and provider assignments sync automatically because updating a patient's information in one system reflects in the other.

Hint is segmented into two layers:

1. **Hint Core**, which focuses on scaling direct care through membership-specific tools, billing automation, reporting, and the Hint Success team.
2. **Hint Clinical**, which integrates EMR, practice management, patient communications, and membership management. Startups get 1 month free post-launch.

Practices select only what they need while still keeping memberships, payments, and core workflows connected.

Users praise Hint's intuitiveness, the time saved by using the platform, and Hint Health's strong support options. However, some note friction around the mobile experience and restrictions around marketplace integrations

SOFTWARE SPECIFICATION

OVERVIEW	
PRODUCT NAME	Hint
ADDITIONAL INFORMATION	
IOS APP	✓
ANDROID APP	✓
MULTI-OFFICE	✓
WEB APP	✓
COMPLIANCE	
HIPAA	✓
ICD-10	✗
CPT	✗
HL7	✗
SPECIALTY	
ALLERGY AND IMMUNOLOGY	✗
ANESTHESIOLOGY	✗
BARIATRICS	✗
CARDIOLOGY	✗
COMMUNITY HEALTH CENTERS	✗
CORRECTIONAL HEALTH	✗
DENTISTRY	✗
DERMATOLOGY	✗
DIALYSIS CLINIC	✗

ENDOCRINOLOGY	×
FAMILY MEDICINE	✓
GASTROENTEROLOGY	×
GENERAL PRACTITIONER	✓
INFECTIOUS DISEASES	×
INTERNAL MEDICINE	✓
MENTAL AND BEHAVIORAL HEALTH	×
NEPHROLOGY	×
NEUROLOGY AND NEUROSURGERY	×
OBSTETRICS AND GYNECOLOGY	×
OCCUPATIONAL MEDICINE	×
ONCOLOGY AND HEMATOLOGY	×
OPHTHALMOLOGY	×
ORTHOPEDICS AND SPORTS MEDICINE	×
OTOLARYNGOLOGY	×
PAIN MANAGEMENT	×
PEDIATRICS	✓
PHYSICAL THERAPY AND REHABILITATION	×
PLASTIC SURGERY	×
PODIATRY	×
PROCTOLOGY	×
PULMONOLOGY	×
RADIOLOGY	×
RHEUMATOLOGY	×
SLEEP MEDICINE AND CENTERS	×

SPEECH THERAPY	×
SURGERY	×
URGENT CARE	×
UROLOGY	×
VASCULAR DISEASES AND PHLEBOLOGY	×
OTHER SPECIALTIES	✓
CHIROPRACTIC	×
PRACTICE SIZE	
SOLO PRACTICE	✓
1-10 PHYSICIANS	✓
11-50 PHYSICIANS	✓
OVER 50 PHYSICIANS	✓
SOFTWARE FEATURES	
APPOINTMENT MANAGEMENT	✓
BILLING MANAGEMENT	✓
CLINICAL WORKFLOW	✓
DOCUMENT MANAGEMENT	✓
EM CODING	×
INSURANCE AND CLAIMS	×
LAB INTEGRATION	✓
MEDICAL TEMPLATES	✓
PATIENT DEMOGRAPHICS	✓
PATIENT HISTORY	✓
PATIENT PORTAL	✓
REFERRALS	×

REPORTING AND ANALYTICS	✓
SCHEDULING	✓
VOICE RECOGNITION	✓
E-PRESCRIPTION	✓
FURTHER INFORMATION	
PRICING	Core: From \$110/month, Clinical: From \$290/month

SOFTWARE SCREENSHOTS



