EHR IN PRACTICE

# SUNRISE EHR

# EXTENDED PROFILE

Altera DIGITAL HEALTH

## OVERVIEW

Sunrise (now under Altera Digital Health is an EHR built for large clinical enterprises.

Sunrise EHR is designed to support physicians in their decision-making by providing aggregated patient information, documentation, and events via a user-friendly interface.

It uses a decision support engine to amalgamate patient data and provides key information to physicians to aid them in the diagnosis and treatment processes, which allows physicians to enter information in real-time as they interact with patients.

Sunrise EHR has key features for integrated medication management, enabling physicians and pharmacists to share information in real time about patients' medication and well-being.

The platform has a radiology module that enables radiologists and physicians to cooperate in a paperless environment, streamlining decision-making and reducing treatment time.

# WHAT IS SUNRISE EHR?

Sunrise Clinical Manager is an electronic health records (EHR) system built by Allscripts, now under Altera Digital Health.

The charting system enables physicians to keep track of patient charts and use searches, as well as handle electronic medical records.

## DOES SUNRISE HAVE AN APP?

Sunrise EHR is a Windows-based application, implemented either on-premise, as a hosted service, or in the cloud. There is also a native iOS application.

## HOW HAS THE PLATFORM CHANGED UNDER ALTERA?

Sunrise 25.1 introduced 700+ user-inspired improvements to enhance workflow efficiency, reduce complexity, and improve usability. These include:

- Navigation updated to provide one-click access to important tabs.
- Better patient tracking UX: Rebalanced configurability and standardization through multiple board views to improve throughput and reduce patient wait times.
- Simplified messaging, built for clinical workflows.
- Superbill UI improved. Now offers automation, which populates fields.
- Schedules now have a streamlined, intuitive interface featuring real-time updates

## SOFTWARE SPECIFICATION

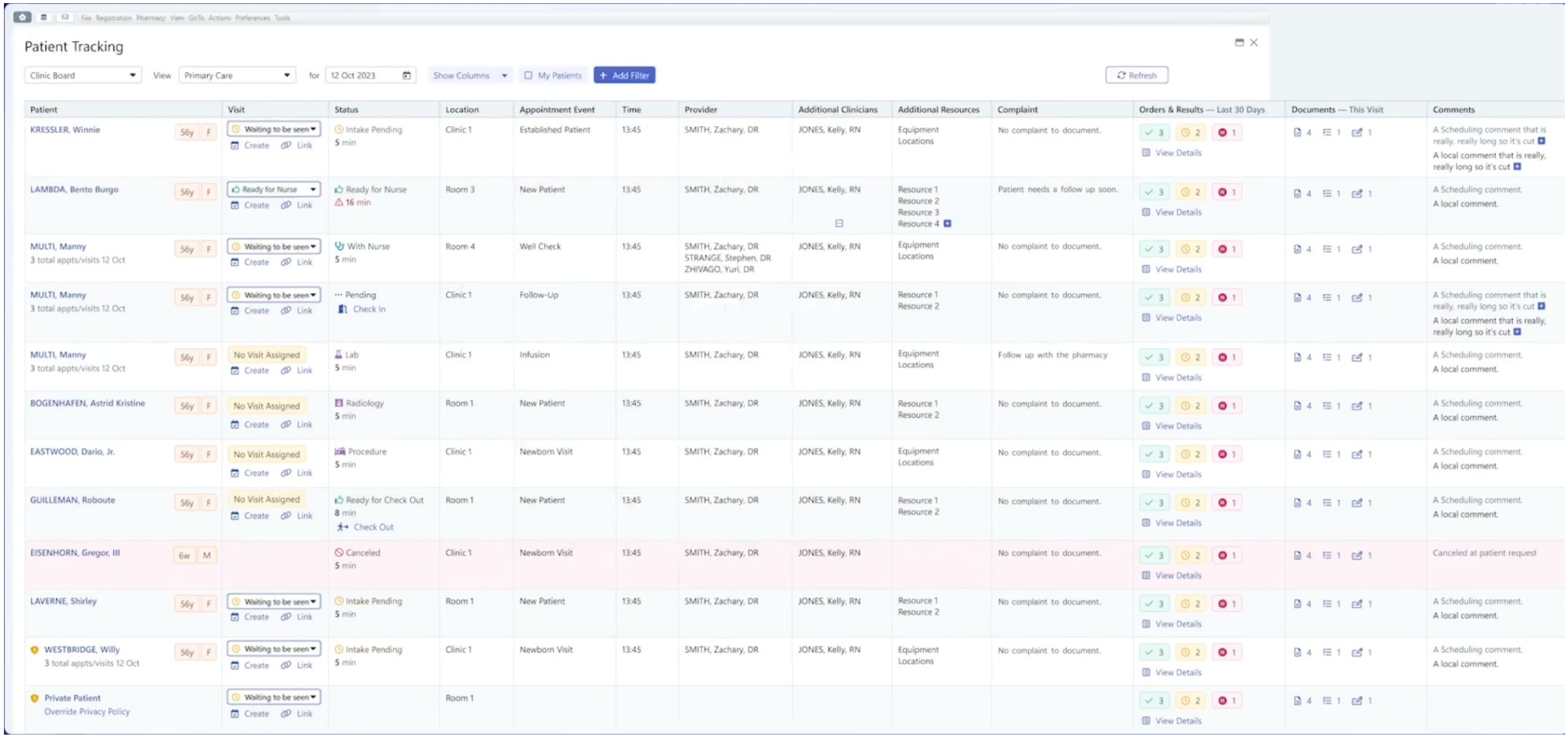
| | |
|---|---|
| **OVERVIEW** | |
| **PRODUCT NAME** | Sunrise EHR |
| **ADDITIONAL INFORMATION** | |
| **IOS APP** | ✔ |
| **ANDROID APP** | ✔ |
| **MULTI-OFFICE** | ✔ |
| **WEB APP** | ✔ |
| **SPECIALTY** | |
| **ALLERGY AND IMMUNOLOGY** | ✘ |
| **ANESTHESIOLOGY** | ✘ |
| **BARIATRICS** | ✘ |
| **CARDIOLOGY** | ✘ |
| **COMMUNITY HEALTH CENTERS** | ✔ |
| **CORRECTIONAL HEALTH** | ✘ |
| **DENTISTRY** | ✘ |
| **DERMATOLOGY** | ✘ |
| **DIALYSIS CLINIC** | ✘ |
| **ENDOCRINOLOGY** | ✘ |
| **FAMILY MEDICINE** | ✔ |
| **GASTROENTEROLOGY** | ✘ |

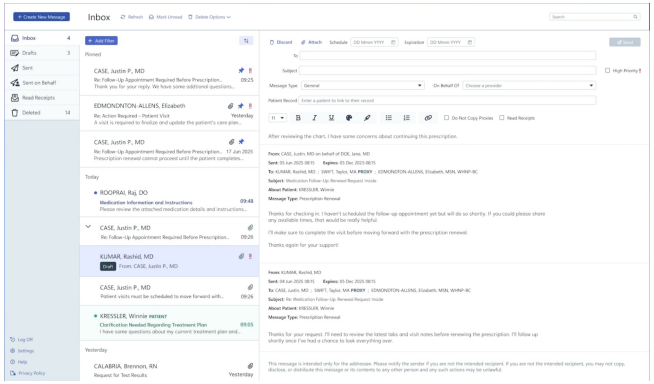
| | |
|---|---|
| GENERAL PRACTITIONER | ✓ |
| INFECTIOUS DISEASES | ✗ |
| INTERNAL MEDICINE | ✗ |
| MENTAL AND BEHAVIORAL HEALTH | ✗ |
| NEPHROLOGY | ✗ |
| NEUROLOGY AND NEUROSURGERY | ✗ |
| OBSTETRICS AND GYNECOLOGY | ✗ |
| OCCUPATIONAL MEDICINE | ✗ |
| ONCOLOGY AND HEMATOLOGY | ✗ |
| OPHTHALMOLOGY | ✗ |
| ORTHOPEDICS AND SPORTS MEDICINE | ✗ |
| OTOLARYNGOLOGY | ✗ |
| PAIN MANAGEMENT | ✗ |
| PEDIATRICS | ✗ |
| PHYSICAL THERAPY AND REHABILITATION | ✗ |
| PLASTIC SURGERY | ✗ |
| PODIATRY | ✗ |
| PROCTOLOGY | ✗ |
| PULMONOLOGY | ✗ |
| RADIOLOGY | ✗ |
| RHEUMATOLOGY | ✗ |
| SLEEP MEDICINE AND CENTERS | ✗ |
| SPEECH THERAPY | ✗ |
| SURGERY | ✓ |
| URGENT CARE | ✓ |

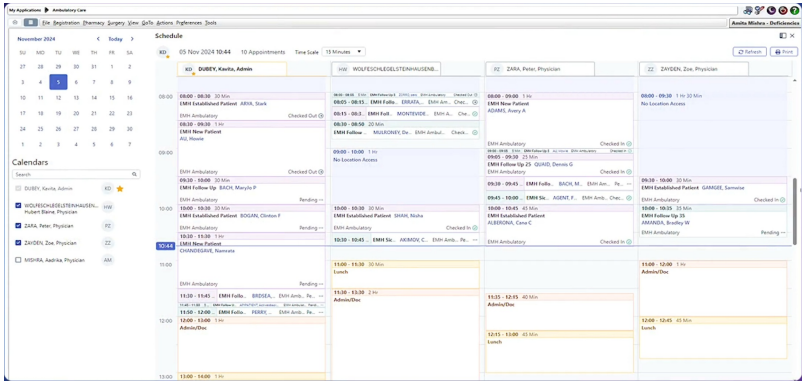
| | |
|---|---|
| UROLOGY | ✗ |
| VASCULAR DISEASES AND PHLEBOLOGY | ✗ |
| OTHER SPECIALTIES | ✓ |
| CHIROPRACTIC | ✗ |
| **PRACTICE SIZE** | |
| SOLO PRACTICE | ✗ |
| 1-10 PHYSICIANS | ✗ |
| 11-50 PHYSICIANS | ✓ |
| OVER 50 PHYSICIANS | ✓ |
| **SOFTWARE FEATURES** | |
| APPOINTMENT MANAGEMENT | ✓ |
| BILLING MANAGEMENT | ✗ |
| CLINICAL WORKFLOW | ✓ |
| DOCUMENT MANAGEMENT | ✓ |
| EM CODING | ✗ |
| INSURANCE AND CLAIMS | ✗ |
| LAB INTEGRATION | ✓ |
| MEDICAL TEMPLATES | ✗ |
| PATIENT DEMOGRAPHICS | ✓ |
| PATIENT HISTORY | ✓ |
| PATIENT PORTAL | ✗ |
| REFERRALS | ✗ |
| REPORTING AND ANALYTICS | ✓ |
| SCHEDULING | ✓ |
| VOICE RECOGNITION | ✗ |

| | |
|---|---|
| **E-PRESCRIPTION** | ✔ |
| **FURTHER INFORMATION** | |

## SOFTWARE SCREENSHOTS




Create New Message
Inbox
Refresh
Mark Unread
Delete Options
Search
Inbox 4
Drafts 3
Sent
Sent on Behalf
Read Receipts
Deleted 14
Log Off
Settings
Help
Privacy Policy
Add Filter
Pinned
CASE, Justin P., MD
Re: Follow-Up Appointment Required Before Prescription...
Thank you for your reply. We have some additional questions...
09:25
EDMONONTON-ALLENS, Elizabeth
Re: Action Required – Patient Visit
A visit is required to finalize and update the patient's care plan...
Yesterday
CASE, Justin P., MD
Re: Follow-Up Appointment Required Before Prescription... 17 Jun 2025
Prescription renewal cannot proceed until the patient completes...
Today
ROOPRAI, Raj, DO
Medication Information and Instructions
Please review the attached medication details and instructions...
09:48
CASE, Justin P., MD
Re: Follow-Up Appointment Required Before Prescription...
09:26
KUMAR, Rashid, MD
Draft From: CASE, Justin P., MD
CASE, Justin P., MD
Patient visits must be scheduled to move forward with...
09:26
KRESSLER, Winnie PATIENT
Clarification Needed Regarding Treatment Plan
I have some questions about my current treatment plan and...
09:05
Yesterday
CALABRIA, Brennon, RN
Request for Test Results
Yesterday
Discard
Attach
Schedule
Expiration
Send
To
Subject
High Priority
Message Type
General
On Behalf Of
Choose a provider
Patient Record
Enter a patient to link to their record
Do Not Copy Proxies
Read Receipts
After reviewing the chart, I have some concerns about continuing this prescription.
From: CASE, Justin, MD on behalf of DOE, Jane, MD
Sent: 05 Jun 2025 08:15
Expires: 05 Dec 2025 08:15
To: KUMAR, Rashid, MD ; SWIFT, Taylor, MA PROXY ; EDMONOTON-ALLENS, Elizabeth, MSN, WHNP-BC
Subject: Medication Follow-Up: Renewal Request Inside
About Patient: KRESSLER, Winnie
Message Type: Prescription Renewal
Thanks for checking in. I haven't scheduled the follow-up appointment yet but will do so shortly. If you could please share any available times, that would be really helpful.
I'll make sure to complete the visit before moving forward with the prescription renewal.
Thanks again for your support!
From: KUMAR, Rashid, MD
Sent: 04 Jun 2025 08:15
Expires: 05 Dec 2025 08:15
To: CASE, Justin, MD ; SWIFT, Taylor, MA PROXY ; EDMONOTON-ALLENS, Elizabeth, MSN, WHNP-BC
Subject: Re: Medication Follow-Up: Renewal Request Inside
About Patient: KRESSLER, Winnie
Message Type: Prescription Renewal
Thanks for your request. I'll need to review the latest labs and visit notes before renewing the prescription. I'll follow up shortly once I've had a chance to look everything over.
This message is intended only for the addressee. Please notify the sender if you are not the intended recipient. If you are not the intended recipient, you may not copy, disclose, or distribute this message or its contents to any other person and any such actions may be unlawful.


My Applications
Ambulatory Care
File Registration Pharmacy Surgery View GoTo Actions Preferences Tools
Amrita Mishra - DoTolerchin
November 2024
Today
SU MO TU WE TH FR SA
Calendars
Search
DUBEY, Kavita, Admin
WOLFESCHLEGELSTEINHAUSEN... Hubert Blaine Physician
ZARA, Peter, Physician
ZAYDEN, Zoe, Physician
MISHRA, Aadrika, Physician
Schedule
05 Nov 2024 10:44
10 Appointments
Time Scale
15 Minutes
Refresh
Print
DUBEY, Kavita, Admin
WOLFESCHLEGELSTEINHAUSEN...
ZARA, Peter, Physician
ZAYDEN, Zoe, Physician
08:00 - 08:30 30 Min. EMH Established Patient ARSH, Stark EMH Ambulatory Checked Out
08:30 - 09:30 1 Hr EMH New Patient ALI, Howie EMH Ambulatory Checked Out
09:30 - 10:00 30 Min. EMH Follow Up BACH, Maryllo P EMH Ambulatory Pending
10:00 - 10:30 30 Min. EMH Established Patient BOGAN, Clinton F EMH Ambulatory Pending
10:30 - 11:30 1 Hr EMH New Patient CHANDEGRIVE, Namrata EMH Ambulatory Pending
11:30 - 11:45 ... EMH Follo... BRDSEA... EMH Amb... Pe...
11:50 - 12:00 ... EMH Follo... FEBRE... EMH Amb... Pe...
12:00 - 13:00 1 Hr Admin/Doc
13:00 - 14:00 1 Hr
08:00 - 08:30 30 Min. No Location Access
08:30 - 08:50 20 Min. EMH Follow ... MULRONEY, De... EMH Ambul... Check...
09:00 - 10:00 1 Hr No Location Access
10:00 - 10:30 30 Min. EMH Established Patient SHAH, Nisha EMH Ambulatory Checked In
10:30 - 10:45 ... EMH Sic... AKIMOV, C... EMH Amb... Pe...
11:00 - 11:30 30 Min. Lunch
11:30 - 13:30 2 Hr Admin/Doc
08:00 - 09:00 1 Hr EMH New Patient ADAMS, Avery A EMH Ambulatory Checked In
09:05 - 09:30 25 Min. EMH Follow Up 25 QUAID, Dennis G EMH Ambulatory Checked In
09:30 - 09:45 ... EMH Follo... BACH, M... EMH Am... Pe...
09:45 - 10:00 ... EMH Sic... AGENT, F... EMH Amb... Chec...
10:00 - 10:45 45 Min. EMH Established Patient ALBERONA, Cana C EMH Ambulatory Checked In
11:35 - 12:15 40 Min. Admin/Doc
12:15 - 13:00 45 Min. Lunch
08:00 - 09:30 1 Hr 30 Min No Location Access
09:30 - 10:00 30 Min. EMH Established Patient GARAGEE, Samwise EMH Ambulatory Checked In
10:00 - 10:35 35 Min. EMH Follow Up 35 AMANDA, Bradley W EMH Ambulatory Pending
11:00 - 12:00 1 Hr Admin/Doc
12:00 - 12:45 45 Min. lunch