

 EHR IN PRACTICE

MEDEZ®

EXTENDED PROFILE



OVERVIEW

MedEZ® is an electronic health record (EHR) and billing suite suitable for most medical facilities, particularly behavioral

health centers and substance abuse rehabilitation programs.

MedEZ® is available for both on-premise and cloud-based deployments. The software provides a daily scheduler, a "to-do" task pad, single- and multiple-doctor scheduling screens, resource schedules, email/text notifications, a waiting list, and group appointments. This solution also offers HIPAA-compliant patient records, documentation, practice management, a patient portal, and billing.

Clinicians can take clinical notes and record billing codes. The system contains document and DICOM image management tools, a module to retrieve and store lab results, and a pharmacy module with inventory management. The billing feature allows for creating hard-copy and electronic claims in CMS1500 and CMS1450 formats. You can manage co-pays, deductibles, and adjustments. Revenue cycle management, claim tracking, utilization review, and cost reporting functionalities are also part of the package.

OTHER KEY FEATURES

- **ASAM Criteria Integration:** MedEZ integrates directly with the American Society of Addiction Medicine (ASAM) Criteria to support standardized assessment and treatment planning for substance use disorder programs. Built-in ASAM tools allow clinicians to conduct structured evaluations using the six ASAM dimensions, document severity levels, and receive automated level-of-care recommendations. Providers can generate treatment plans aligned with ASAM guidelines and maintain consistent, evidence-based documentation throughout the patient's care journey. This integration reduces administrative burden while helping organizations maintain compliance with regulatory and accreditation requirements.
- **Wiley Treatment Planner Integration:** MedEZ integrates with the Wiley Treatment Planner library to provide clinicians with evidence-based treatment planning tools. The system includes structured templates for treatment goals, objectives, and interventions that align with established behavioral health treatment frameworks. Clinicians can quickly generate individualized care plans, progress notes, and updates using preconfigured clinical content. This integration improves documentation quality, ensures consistency across providers, and supports clinical best practices while reducing the time clinicians spend on manual documentation.
- **Clinical Documentation & Treatment Planning:** MedEZ provides a robust clinical documentation framework specifically designed for behavioral health and substance use treatment programs. The platform includes a library of more than 150 clinical notes, including progress notes, group therapy notes, intake assessments, discharge summaries, and daily clinical documentation templates. Facilities can also create fully customizable forms and templates using built-in form builders. This flexible documentation environment allows providers to maintain complete, accurate records while adapting workflows to their organization's unique needs.
- **Interoperability & Integration:** MedEZ supports healthcare interoperability through standards-based integrations, allowing facilities to connect with external healthcare systems, laboratories, pharmacies, and third-party clinical tools. The platform supports HL7 messaging and API-based integrations, enabling the exchange of patient data across healthcare networks. This interoperability ensures that patient information can move securely between systems, improving care coordination and reducing duplicate data entry. Facilities can integrate MedEZ with external platforms, including laboratory systems, medication databases, analytics tools, and other healthcare technologies.
- **Specialty Behavioral Health Workflow:** MedEZ is specifically designed to support the unique workflows of behavioral health and substance use treatment facilities. The system manages the full patient lifecycle from intake and assessment to treatment, discharge, and follow-up care within a unified platform. Multidisciplinary teams can collaborate on treatment planning, coordinate care across programs, and track patient outcomes over time. The platform supports both inpatient and outpatient programs, including mental health clinics, addiction treatment centers, medication-assisted treatment (MAT) programs, and community-based behavioral health services.
- **Multi-Location & Enterprise Management:** MedEZ supports multi-site organizations with centralized administrative controls and scalable infrastructure. Facilities operating across multiple locations can manage

scheduling, clinical documentation, billing operations, and reporting through a unified system while maintaining location-specific configurations. Enterprise-level customization allows organizations to tailor workflows, security permissions, and reporting structures to meet their operational requirements while maintaining system-wide consistency.

- **Security, Compliance & Deployment Flexibility:** MedEZ is designed with healthcare security and regulatory compliance in mind. The platform offers HIPAA-compliant data protection, encrypted data transmission, and secure user authentication protocols. Facilities can deploy the system using cloud, on-premise, or hybrid infrastructure depending on their IT requirements. Built-in compliance tools and reporting capabilities help organizations remain audit-ready while maintaining strict data privacy and security standards.



SOFTWARE SPECIFICATION

OVERVIEW	
PRODUCT NAME	MedEZ®
COMPLIANCE	
HIPAA	✓
ICD-10	✓
CPT	✓
HL7	✓
SPECIALTY	
ALLERGY AND IMMUNOLOGY	✗
ANESTHESIOLOGY	✗
BARIATRICS	✗
CARDIOLOGY	✗
COMMUNITY HEALTH CENTERS	✗
CORRECTIONAL HEALTH	✗
DENTISTRY	✗
DERMATOLOGY	✗
DIALYSIS CLINIC	✗
ENDOCRINOLOGY	✗
FAMILY MEDICINE	✗
GASTROENTEROLOGY	✗
GENERAL PRACTITIONER	✗

INFECTIOUS DISEASES	×
INTERNAL MEDICINE	×
MENTAL AND BEHAVIORAL HEALTH	✓
NEPHROLOGY	×
NEUROLOGY AND NEUROSURGERY	×
OBSTETRICS AND GYNECOLOGY	×
OCCUPATIONAL MEDICINE	×
ONCOLOGY AND HEMATOLOGY	×
OPHTHALMOLOGY	×
ORTHOPEDICS AND SPORTS MEDICINE	×
OTOLARYNGOLOGY	×
PAIN MANAGEMENT	×
PEDIATRICS	×
PHYSICAL THERAPY AND REHABILITATION	×
PLASTIC SURGERY	×
PODIATRY	×
PROCTOLOGY	×
PULMONOLOGY	×
RADIOLOGY	×
RHEUMATOLOGY	×
SLEEP MEDICINE AND CENTERS	×
SPEECH THERAPY	×
SURGERY	×
URGENT CARE	×
UROLOGY	×

VASCULAR DISEASES AND PHLEBOLOGY	✗
OTHER SPECIALTIES	✗
CHIROPRACTIC	✗
PRACTICE SIZE	
SOLO PRACTICE	✓
1-10 PHYSICIANS	✓
11-50 PHYSICIANS	✓
OVER 50 PHYSICIANS	✓
ADDITIONAL INFORMATION	
IOS APP	✗
ANDROID APP	✗
MULTI-OFFICE	✗
WEB APP	✓
SOFTWARE FEATURES	
APPOINTMENT MANAGEMENT	✓
BILLING MANAGEMENT	✓
CLINICAL WORKFLOW	✓
DOCUMENT MANAGEMENT	✓
EM CODING	✓
INSURANCE AND CLAIMS	✓
LAB INTEGRATION	✓
MEDICAL TEMPLATES	✓
PATIENT DEMOGRAPHICS	✓
PATIENT HISTORY	✓
PATIENT PORTAL	✓

REFERRALS	✓
REPORTING AND ANALYTICS	✓
SCHEDULING	✓
VOICE RECOGNITION	✓
E-PRESCRIPTION	✓
FURTHER INFORMATION	
PRICING	from \$45 per user / month
ONC-ATCB	2011
ONC-ATCB CERTIFYING BODY	InfoGuard
PRACTICES	300
USERS	3000

SOFTWARE SCREENSHOTS

Medez Support
@MEDEZ DEMO FACILITY

Search menu

- DASHBOARDS >
- BILLING >
- CLINICAL >
- NURSES >
- PHARMACY >
- REPORTS >
- SCHEDULING >
- SETUP >
- TOOLS >

CLINICAL NOTES - BELLA SMITH - 24025139 - DOB 12/10/1980 - AGE 45 YEAR(S) - SUBSTANCE ABUSE - 02/01/2024 - ACTIVE

OPEN NOTES

Fri, Mar 13, 2026 - Biopsychosocial 1 ACTIONS

CLIENT DATA

Client Name: Bella Smith

Date Of Birth: 12/10/1980 Age: 45

Client's Address:

Client's Phone: Day Phone: (854) 332-4700 Night Phone: (854) 332-4700

PRESENTING PROBLEM

1. In the client's words, what are the reasons for referral and/or seeking services?

CLIENT INTERESTS

1. What are some of your favorite movies?

2. What are some of your favorite books?

3. Tell me about the music you're listening to at this point?

4. If you play video games what are some of the games you are playing?

5. What other interests do you have (art, writing, horses, cars, paintball, etc)?

6. Do you play any sports or do you follow any sports?

SUBSTANCE ABUSE

SUBSTANCE	EVER USED	AGE OF FIRST USE	AGE OF REGULAR USE	ROUTE OF ADMINISTRATION	FREQUENCY
Alcohol					
Benzodiazepines					
Other sedatives/Barbiturates					
Cocaine					
Crack Cocaine					
Amphetamine-Methamphetamine					
Heroin					

Fri, Mar 13, 2026 - Mental Health Assessment ACTIONS

Client Name: Bella Smith DOB: 12/10/1980 Sex: F

Race:

Assessment Date: 03/13/2026

Reason for Referral (in clients words):

Familys Explanation for Referral (in other words):

LIVING ARRANGEMENTS

Residence Address:

Residence Type: If other:

List all people who live in the home below (brothers, sister, grandparents, etc.)

NAME	RELATIONSHIP	AGE

List all immediate family members who live outside of your home below (brothers, sister, parent, etc.)

NAME	RELATIONSHIP	AGE

PATIENT'S INFO

Bella Smith

ID 24025139

DOB: 12/10/1980 // AGE: 45 YEAR(S)

Search menu

- ADMISSION LIST
- SUMMARY
- ACTIVITIES
- ADMISSION
- ALERTS
- ALLERGIES
- APPOINTMENTS
- ASAM
- CHART REVIEW
- CLINICAL NOTES**
- CONTACTS
- DIAGNOSES
- DISCHARGE
- DOCUMENTS
- EPRESCRIBING
- INSURANCES
- LOG NOTES
- MEDICATIONS
- ORDERS
- PATIENT INFORMATION
- SCHEDULER NOTES
- TRANSFER
- TREATMENT PLAN
- VITAL SIGN

OPTIONS MENU

Start

10:06 h

Medex Support
Medex Home Health Support

Today's Appointments

- 09:00 AM - 11:00 AM / Group Therapy

Today's Admissions

There are no admissions for today.

Connect by Program

- ASH
- Enhanced Health
- ESP

Navigation Menu:

- HOME
- ADMISSIONS
- DISMISS
- CLINICAL
- REPORTS
- PHARMACY
- REVIEWS
- INVESTIGATIONS
- HELP
- TOOLS

My Medex Home Health Out Patient | Powered by MedEx®

11 | 1/1/20