EHR IN PRACTICE

MEDEZ®

EXTENDED PROFILE

OVERVIEW

MedEZ® is an electronic health record (EHR) and billing suite suitable for most medical facilities, particularly behavioral

health centers and substance abuse rehabilitation programs.

MedEZ® is available for both on-premise and cloud-based deployments. The software provides a daily scheduler, a "to-do" task pad, single- and multiple-doctor scheduling screens, resource schedules, email/text notifications, a waiting list, and group appointments. This solution also offers HIPAA-compliant patient records, documentation, practice management, a patient portal, and billing.

Clinicians can take clinical notes and record billing codes. The system contains document and DICOM image management tools, a module to retrieve and store lab results, and a pharmacy module with inventory management. The billing feature allows for creating hard-copy and electronic claims in CMS1500 and CMS1450 formats. You can manage co-pays, deductibles, and adjustments. Revenue cycle management, claim tracking, utilization review, and cost reporting functionalities are also part of the package.

OTHER KEY FEATURES

- **ASAM Criteria Integration:** MedEZ integrates directly with the American Society of Addiction Medicine (ASAM) Criteria to support standardized assessment and treatment planning for substance use disorder programs. Built-in ASAM tools allow clinicians to conduct structured evaluations using the six ASAM dimensions, document severity levels, and receive automated level-of-care recommendations. Providers can generate treatment plans aligned with ASAM guidelines and maintain consistent, evidence-based documentation throughout the patient’s care journey. This integration reduces administrative burden while helping organizations maintain compliance with regulatory and accreditation requirements.
- **Wiley Treatment Planner Integration:** MedEZ integrates with the Wiley Treatment Planner library to provide clinicians with evidence-based treatment planning tools. The system includes structured templates for treatment goals, objectives, and interventions that align with established behavioral health treatment frameworks. Clinicians can quickly generate individualized care plans, progress notes, and updates using preconfigured clinical content. This integration improves documentation quality, ensures consistency across providers, and supports clinical best practices while reducing the time clinicians spend on manual documentation.
- **Clinical Documentation & Treatment Planning:** MedEZ provides a robust clinical documentation framework specifically designed for behavioral health and substance use treatment programs. The platform includes a library of more than 150 clinical notes, including progress notes, group therapy notes, intake assessments, discharge summaries, and daily clinical documentation templates. Facilities can also create fully customizable forms and templates using built-in form builders. This flexible documentation environment allows providers to maintain complete, accurate records while adapting workflows to their organization's unique needs.
- **Interoperability & Integration:** MedEZ supports healthcare interoperability through standards-based integrations, allowing facilities to connect with external healthcare systems, laboratories, pharmacies, and third-party clinical tools. The platform supports HL7 messaging and API-based integrations, enabling the exchange of patient data across healthcare networks. This interoperability ensures that patient information can move securely between systems, improving care coordination and reducing duplicate data entry. Facilities can integrate MedEZ with external platforms, including laboratory systems, medication databases, analytics tools, and other healthcare technologies.
- **Specialty Behavioral Health Workflow:** MedEZ is specifically designed to support the unique workflows of behavioral health and substance use treatment facilities. The system manages the full patient lifecycle from intake and assessment to treatment, discharge, and follow-up care within a unified platform. Multidisciplinary teams can collaborate on treatment planning, coordinate care across programs, and track patient outcomes over time. The platform supports both inpatient and outpatient programs, including mental health clinics, addiction treatment centers, medication-assisted treatment (MAT) programs, and community-based behavioral health services.
- **Multi-Location & Enterprise Management:** MedEZ supports multi-site organizations with centralized administrative controls and scalable infrastructure. Facilities operating across multiple locations can manage

scheduling, clinical documentation, billing operations, and reporting through a unified system while maintaining location-specific configurations. Enterprise-level customization allows organizations to tailor workflows, security permissions, and reporting structures to meet their operational requirements while maintaining system-wide consistency.

- **Security, Compliance & Deployment Flexibility:** MedEZ is designed with healthcare security and regulatory compliance in mind. The platform offers HIPAA-compliant data protection, encrypted data transmission, and secure user authentication protocols. Facilities can deploy the system using cloud, on-premise, or hybrid infrastructure depending on their IT requirements. Built-in compliance tools and reporting capabilities help organizations remain audit-ready while maintaining strict data privacy and security standards.

SOFTWARE SPECIFICATION

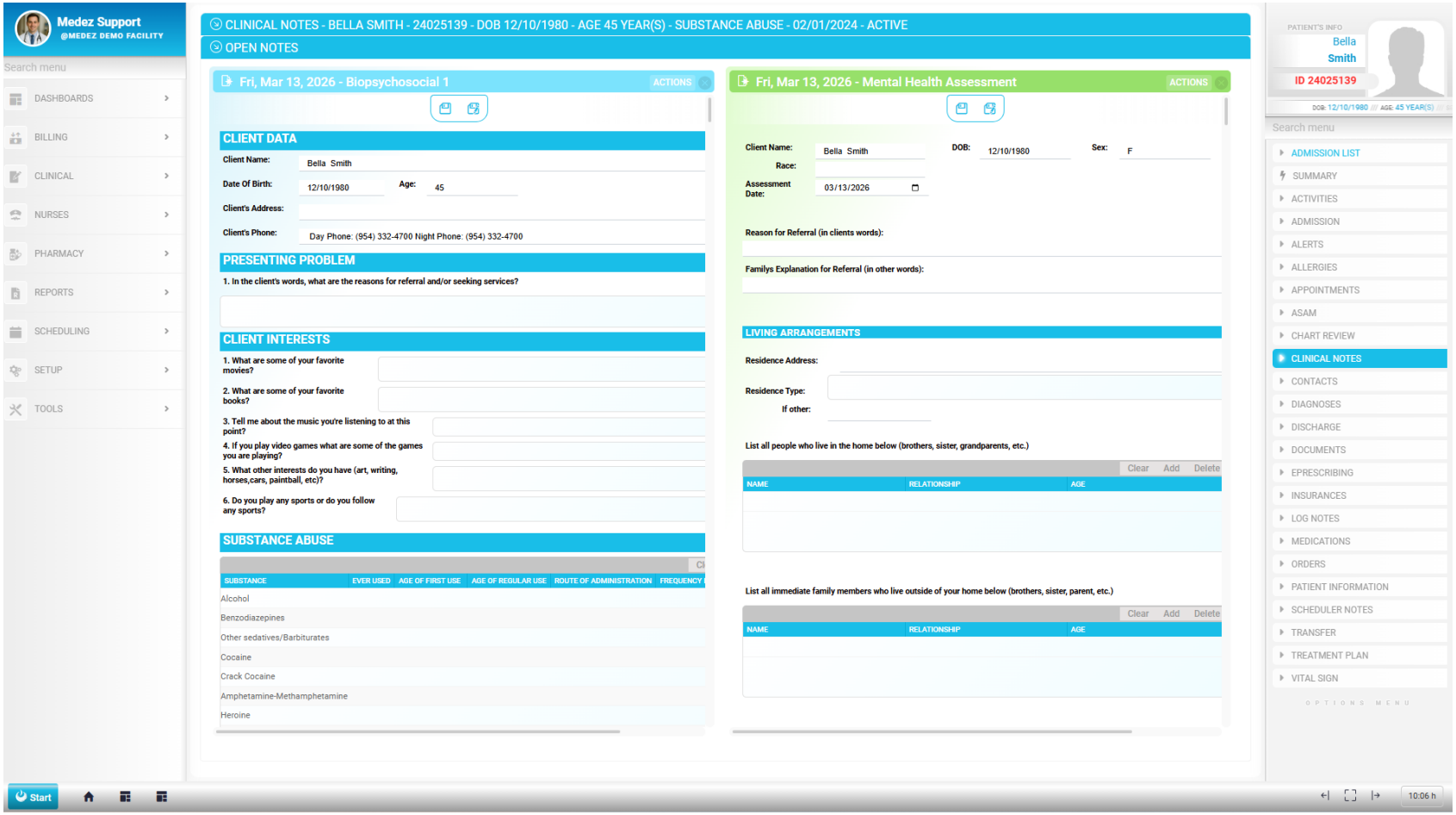
OVERVIEW	
PRODUCT NAME	MedEZ®
COMPLIANCE	
HIPAA	✔
ICD-10	✔
CPT	✔
HL7	✔
SPECIALTY	
ALLERGY AND IMMUNOLOGY	✘
ANESTHESIOLOGY	✘
BARIATRICS	✘
CARDIOLOGY	✘
COMMUNITY HEALTH CENTERS	✘
CORRECTIONAL HEALTH	✘
DENTISTRY	✘
DERMATOLOGY	✘
DIALYSIS CLINIC	✘
ENDOCRINOLOGY	✘
FAMILY MEDICINE	✘
GASTROENTEROLOGY	✘
GENERAL PRACTITIONER	✘

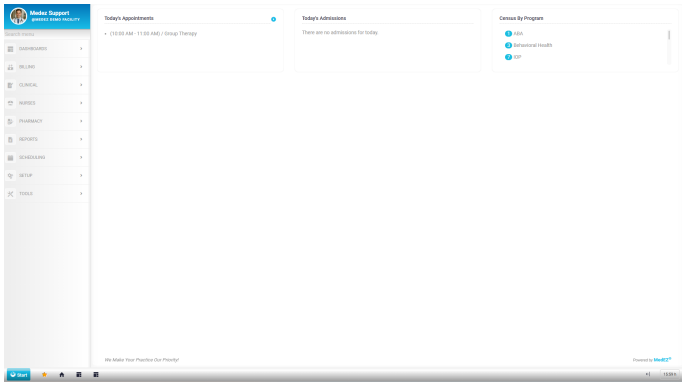
INFECTIOUS DISEASES	✗
INTERNAL MEDICINE	✗
MENTAL AND BEHAVIORAL HEALTH	✓
NEPHROLOGY	✗
NEUROLOGY AND NEUROSURGERY	✗
OBSTETRICS AND GYNECOLOGY	✗
OCCUPATIONAL MEDICINE	✗
ONCOLOGY AND HEMATOLOGY	✗
OPHTHALMOLOGY	✗
ORTHOPEDICS AND SPORTS MEDICINE	✗
OTOLARYNGOLOGY	✗
PAIN MANAGEMENT	✗
PEDIATRICS	✗
PHYSICAL THERAPY AND REHABILITATION	✗
PLASTIC SURGERY	✗
PODIATRY	✗
PROCTOLOGY	✗
PULMONOLOGY	✗
RADIOLOGY	✗
RHEUMATOLOGY	✗
SLEEP MEDICINE AND CENTERS	✗
SPEECH THERAPY	✗
SURGERY	✗
URGENT CARE	✗
UROLOGY	✗

VASCULAR DISEASES AND PHLEBOLOGY	✗
OTHER SPECIALTIES	✗
CHIROPRACTIC	✗
PRACTICE SIZE	
SOLO PRACTICE	✓
1-10 PHYSICIANS	✓
11-50 PHYSICIANS	✓
OVER 50 PHYSICIANS	✓
ADDITIONAL INFORMATION	
IOS APP	✗
ANDROID APP	✗
MULTI-OFFICE	✗
WEB APP	✓
SOFTWARE FEATURES	
APPOINTMENT MANAGEMENT	✓
BILLING MANAGEMENT	✓
CLINICAL WORKFLOW	✓
DOCUMENT MANAGEMENT	✓
EM CODING	✓
INSURANCE AND CLAIMS	✓
LAB INTEGRATION	✓
MEDICAL TEMPLATES	✓
PATIENT DEMOGRAPHICS	✓
PATIENT HISTORY	✓
PATIENT PORTAL	✓

REFERRALS	✔
REPORTING AND ANALYTICS	✔
SCHEDULING	✔
VOICE RECOGNITION	✔
E-PRESCRIPTION	✔
FURTHER INFORMATION	
PRICING	from $45 per user / month
ONC-ATCB	2011
ONC-ATCB CERTIFYING BODY	InfoGuard
PRACTICES	300
USERS	3000

SOFTWARE SCREENSHOTS




Medez Support
SERVICES DEMO FACILITY
Search menu
DASHBOARDS
BILLING
CLINICAL
NURSES
PHARMACY
REPORTS
SCHEDULING
SETUP
TOOLS
Today's Appointments
(10:00 AM - 11:00 AM) / Group Therapy
Today's Admissions
There are no admissions for today.
Census By Program
ABA
Behavioral Health
IOP
We Make Your Practice Our Priority!
Powered by MedEZ
Start
15:59 h