EHR IN PRACTICE

ZOOBOOK EHR

EXTENDED PROFILE

OVERVIEW

Zoobook EHR is a web-based EHR for mental & behavioral health practices and addiction treatment providers.

It runs on a secure, cloud-native platform that meets HIPAA, NJ State, Medicaid, DMHAS, and DOH requirements, so you stay compliant and pass audits with confidence.

Zoobook supports both fee-for-service and value-based care models, helping you navigate increasing Medicaid, Medicare, and private insurance reviews.

Designed for outpatient, inpatient, residential, detox, and methadone clinic settings, Zoobook EHR includes a bed management module that most systems don't offer natively.

For MAT programs, dose tracking and take-home management are built in rather than bolted on as third-party add-ons.

It uses FHIR® standards for direct interoperability, connecting with primary-care EHRs, labs, and state databases in real time. The NJSAMS extractor pulls all state-reporting data into one place, saving you manual entry and ensuring accuracy.

ZOOBOOK EHR CLIENT ENGAGEMENT TOOLS

Integrated SMS reminders, a Zoobook client portal for scheduling, intake forms, and encrypted messaging, and secure mobile apps for iOS and Android. Clients log in to view upcoming visits, complete intake forms, and exchange HIPAA-compliant messages. You can send encrypted email or HIPAA-compliant fax to referral partners and integrate with any toxicology vendor you choose.

OPERATIONS FUNCTIONALITY

On the operations side, Zoobook EHR includes analytics and management tools built for behavioral health oversight. Track referrals, attendance, and no-shows. Monitor daily and weekly client volume. Automate alerts for incomplete progress notes, treatment plans, and mandatory reviews.

The executive dashboard displays key performance metrics (service minutes, revenue trends, and compliance flags) for quicker decision-making. Use the HR module to manage credentials, supervision hours, time off, and staff productivity, and handle billing, payroll, and scheduling in the same system.

COMPLIANCE

Zoobook EHR is ONC-ACB certified under the 2015 Edition and meets 2021 Cures Update requirements. The platform's continuous development cycle brings regular security upgrades, updated clinical workflows, and enhanced reporting. Zoobook Systems backs every client with 24/7 technical support and a dedicated help center, so teams stay productive and clients stay on track.

SOFTWARE SPECIFICATION

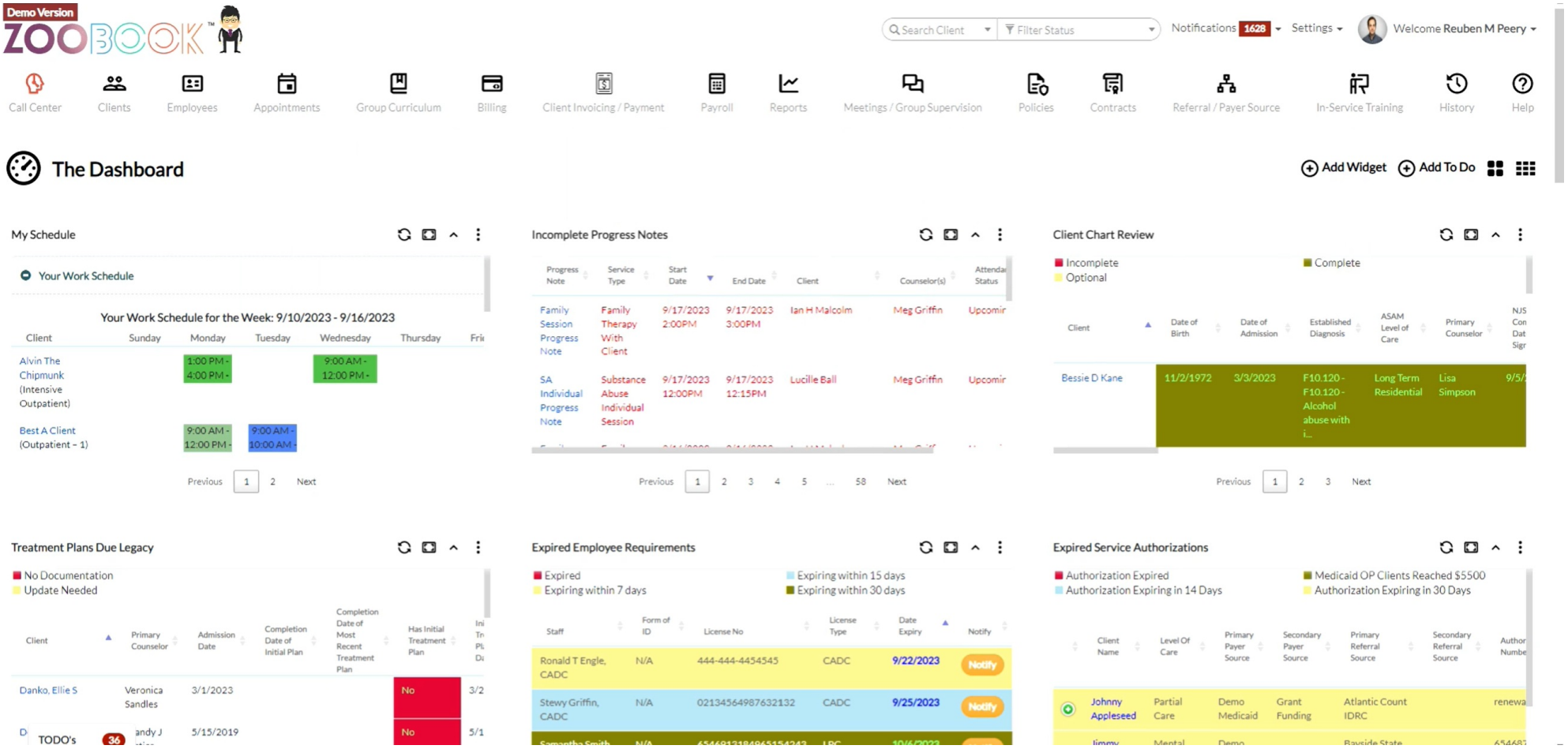
OVERVIEW	
PRODUCT NAME	Zoobook EHR
ADDITIONAL INFORMATION	
IOS APP	✔
ANDROID APP	✔
MULTI-OFFICE	✘
WEB APP	✔
COMPLIANCE	
HIPAA	✔
ICD-10	✘
CPT	✘
HL7	✘
SPECIALTY	
ALLERGY AND IMMUNOLOGY	✘
ANESTHESIOLOGY	✘
BARIATRICS	✘
CARDIOLOGY	✘
COMMUNITY HEALTH CENTERS	✘
CORRECTIONAL HEALTH	✘
DENTISTRY	✘
DERMATOLOGY	✘
DIALYSIS CLINIC	✘
ENDOCRINOLOGY	✘

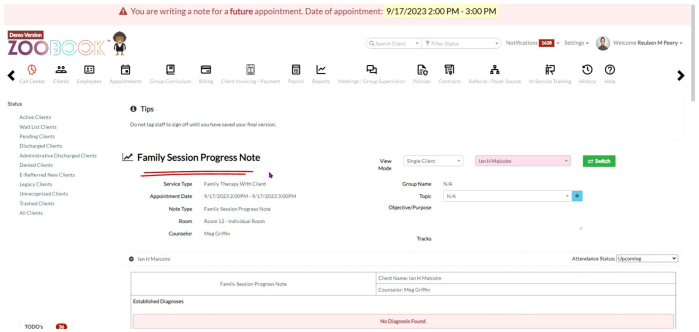
FAMILY MEDICINE	✗
GASTROENTEROLOGY	✗
GENERAL PRACTITIONER	✗
INFECTIOUS DISEASES	✗
INTERNAL MEDICINE	✗
MENTAL AND BEHAVIORAL HEALTH	✓
NEPHROLOGY	✗
NEUROLOGY AND NEUROSURGERY	✗
OBSTETRICS AND GYNECOLOGY	✗
OCCUPATIONAL MEDICINE	✗
ONCOLOGY AND HEMATOLOGY	✗
OPHTHALMOLOGY	✗
ORTHOPEDICS AND SPORTS MEDICINE	✗
OTOLARYNGOLOGY	✗
PAIN MANAGEMENT	✗
PEDIATRICS	✗
PHYSICAL THERAPY AND REHABILITATION	✗
PLASTIC SURGERY	✗
PODIATRY	✗
PROCTOLOGY	✗
PULMONOLOGY	✗
RADIOLOGY	✗
RHEUMATOLOGY	✗
SLEEP MEDICINE AND CENTERS	✗
SPEECH THERAPY	✗

SURGERY	✗
URGENT CARE	✗
UROLOGY	✗
VASCULAR DISEASES AND PHLEBOLOGY	✗
OTHER SPECIALTIES	✗
CHIROPRACTIC	✗
PRACTICE SIZE	
SOLO PRACTICE	✓
1-10 PHYSICIANS	✓
11-50 PHYSICIANS	✓
OVER 50 PHYSICIANS	✓
SOFTWARE FEATURES	
APPOINTMENT MANAGEMENT	✓
BILLING MANAGEMENT	✓
CLINICAL WORKFLOW	✓
DOCUMENT MANAGEMENT	✓
EM CODING	✓
INSURANCE AND CLAIMS	✓
LAB INTEGRATION	✓
MEDICAL TEMPLATES	✓
PATIENT DEMOGRAPHICS	✓
PATIENT HISTORY	✓
PATIENT PORTAL	✓
REFERRALS	✓
REPORTING AND ANALYTICS	✓

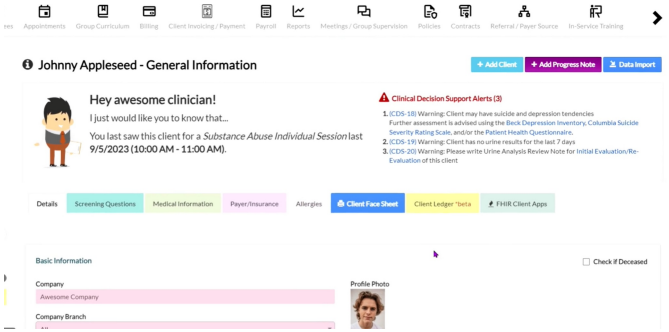
SCHEDULING	✔
VOICE RECOGNITION	✘
E-PRESCRIPTION	✔
FURTHER INFORMATION	
ONC-ATCB CERTIFYING BODY	Drummond
ONC-ATCB	2015 edition
PRICING	SaaS / subscription pricing model
IMPLEMENTATION TIMEFRAME	4 weeks

SOFTWARE SCREENSHOTS




You are writing a note for a future appointment. Date of appointment: 9/17/2023 2:00 PM - 3:00 PM
Demo Version
ZOOBOOK
Tips
Family Session Progress Note
Service Type
Appointment Date
Note Type
Room
Counselor
Established Diagnoses
No Diagnosis Found.

Apply
Comprehensive Health History Upon Admission
Addiction Severity Index: 9/6/2023
Problem List: Not Set
Allergies: 4/21/2022
Medication List: Not Set
Trauma Assessment: Not Set
Nicotine Assessment: Not Set
Immunizations: Not Set
Procedures: Not Set
Patient Health Questionnaire: Not Set
Close
Print


Appointments
Group Curriculum
Billing
Client Invoicing / Payment
Payroll
Reports
Meetings / Group Supervision
Policies
Contracts
Referral / Payer Source
In-Service Training
Johnny Appleseed - General Information
+ Add Client
+ Add Progress Note
Data Import
Hey awesome clinician!
I just would like you to know that...
You last saw this client for a Substance Abuse Individual Session last 9/5/2023 (10:00 AM - 11:00 AM).
Clinical Decision Support Alerts (3)
Details
Screening Questions
Medical Information
Payer/Insurance
Allergies
Client Face Sheet
Client Ledger *beta
FHIR Client Apps
Basic Information
Check if Deceased
Company
Awesome Company
Company Branch
Profile Photo