EHR IN PRACTICE

CHARM EHR (CHARMHEALTH EHR

EXTENDED PROFILE

charmEHR

OVERVIEW

Charm EHR is CharmHealth's web-based, cloud EHR for small to medium-sized healthcare practices looking to streamline their workflows and enhance patient care.

The scalable, HIPAA-compliant platform includes built-in AI tools like CharmAssist and CharmAI to help with practice management, medical billing, and patient engagement.

Charm EHR's intuitive interface also integrates with labs, pharmacies, and third-party tools, making it a versatile choice for ambulatory care providers.

CORE FEATURES

- **Appointment management:** Color-coded calendars and online booking through the patient portal simplify scheduling and resource allocation.
- **Billing management:** Invoicing, e-claims submission, real-time eligibility checks, and integration with payment gateways.
- **Clinical workflow:** Customizable SOAP templates and decision-support tools streamline clinical documentation and diagnosis.
- **Document management:** Stores patient documents, including consent forms and lab results, in a searchable, organized format.
- **e-Prescription:** Allows connection to 70,000+ pharmacies for secure, electronic prescription management.
- **Lab integration:** Standard HL7 interfaces enable lab orders and result retrieval from major labs like LabCorp and Quest.
- **Patient portal:** Offers patients access to health records, appointment booking, and secure messaging via the Charm Health App.
- **Reporting and analytics:** Provides customizable reports on practice and patient data for operational insights.

COMPLIANCE AND SECURITY

CharmHealth's EHR adheres to industry standards like HIPAA, ICD-10, CPT, and HL7 protocols, ensuring secure and compliant data handling. It features SSL encryption and disaster recovery systems to safeguard sensitive information.

PRACTICE SIZES AND SPECIALTIES

Charm EHR caters to a wide range of practice sizes, from solo practitioners to medium-sized groups (1-50 providers). It supports various specialties, including family medicine, pediatrics, psychiatry, internal medicine, and more. Its customizable templates can address niche specialty requirements effectively.

DOES THE CHARM PATIENT PORTAL HAVE AN APP?

Yes, the Charm Patient Portal is accessible through the Charm Health App, available for both iOS and Android devices.

charmEHR

SOFTWARE SPECIFICATION

OVERVIEW	
PRODUCT NAME	Charm EHR (CharmHealth EHR)
ADDITIONAL INFORMATION	
IOS APP	✔
ANDROID APP	✔
MULTI-OFFICE	✔
WEB APP	✔
COMPLIANCE	
HIPAA	✔
ICD-10	✔
CPT	✔
HL7	✔
SPECIALTY	
ALLERGY AND IMMUNOLOGY	✘
ANESTHESIOLOGY	✘
BARIATRICS	✘
CARDIOLOGY	✔
COMMUNITY HEALTH CENTERS	✘
CORRECTIONAL HEALTH	✘
DENTISTRY	✔
DERMATOLOGY	✔

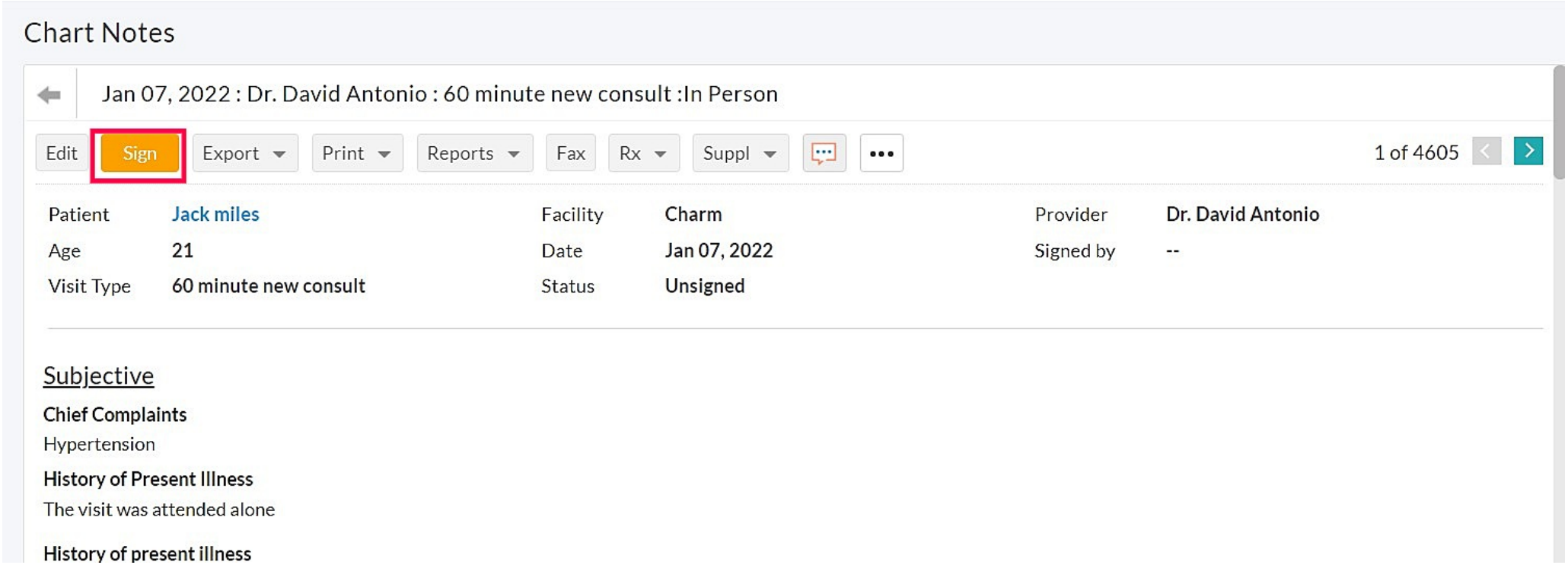
DIALYSIS CLINIC	✗
ENDOCRINOLOGY	✓
FAMILY MEDICINE	✓
GASTROENTEROLOGY	✓
GENERAL PRACTITIONER	✓
INFECTIOUS DISEASES	✗
INTERNAL MEDICINE	✓
MENTAL AND BEHAVIORAL HEALTH	✓
NEPHROLOGY	✗
NEUROLOGY AND NEUROSURGERY	✗
OBSTETRICS AND GYNECOLOGY	✓
OCCUPATIONAL MEDICINE	✗
ONCOLOGY AND HEMATOLOGY	✓
OPHTHALMOLOGY	✗
ORTHOPEDICS AND SPORTS MEDICINE	✓
OTOLARYNGOLOGY	✗
PAIN MANAGEMENT	✓
PEDIATRICS	✓
PHYSICAL THERAPY AND REHABILITATION	✓
PLASTIC SURGERY	✗
PODIATRY	✗
PROCTOLOGY	✗
PULMONOLOGY	✗
RADIOLOGY	✗
RHEUMATOLOGY	✓

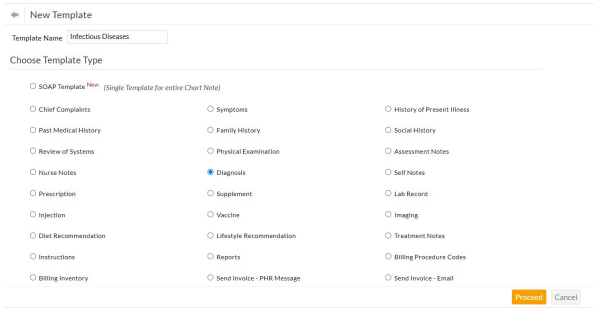
SLEEP MEDICINE AND CENTERS	✗
SPEECH THERAPY	✗
SURGERY	✓
URGENT CARE	✓
UROLOGY	✓
VASCULAR DISEASES AND PHLEBOLOGY	✗
OTHER SPECIALTIES	✓
CHIROPRACTIC	✗
PRACTICE SIZE	
SOLO PRACTICE	✓
1-10 PHYSICIANS	✓
11-50 PHYSICIANS	✗
OVER 50 PHYSICIANS	✗
SOFTWARE FEATURES	
APPOINTMENT MANAGEMENT	✓
BILLING MANAGEMENT	✓
CLINICAL WORKFLOW	✓
DOCUMENT MANAGEMENT	✓
EM CODING	✓
INSURANCE AND CLAIMS	✓
LAB INTEGRATION	✓
MEDICAL TEMPLATES	✓
PATIENT DEMOGRAPHICS	✓
PATIENT HISTORY	✓
PATIENT PORTAL	✓

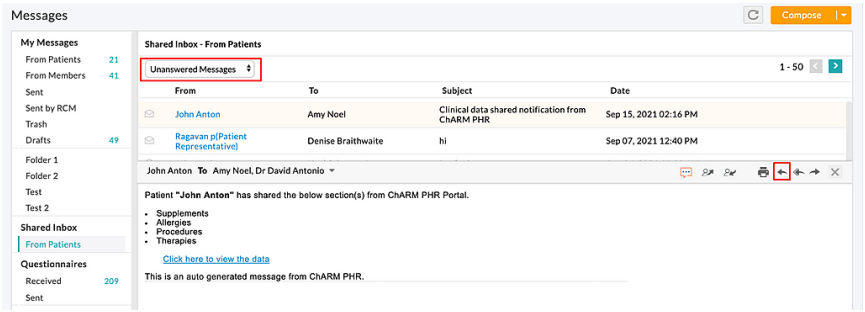
REFERRALS	✔
REPORTING AND ANALYTICS	✔
SCHEDULING	✔
VOICE RECOGNITION	✔
E-PRESCRIPTION	✔
FURTHER INFORMATION	
ONC-ATCB CERTIFYING BODY	Drummond
PRICING	$499 / provider / month
PRICING	Free plan (50 encounters/month), Encounter plan ($.50/encounter/month), Provider plan ($350/provider/month). Custom quotes also available

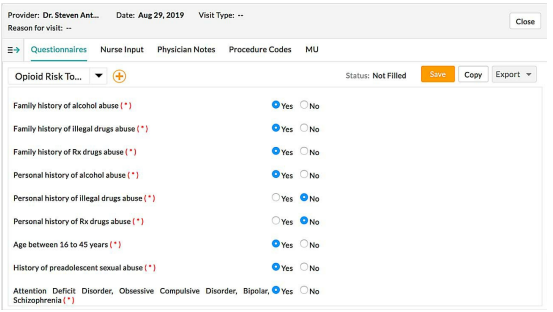
charmEHR

SOFTWARE SCREENSHOTS




New Template
Template Name
Infectious Diseases
Choose Template Type
SOAP Template New
(Single Template for entire Chart Note)
Chief Complaints
Symptoms
History of Present Illness
Past Medical History
Family History
Social History
Review of Systems
Physical Examination
Assessment Notes
Nurse Notes
Diagnosis
Self Notes
Prescription
Supplement
Lab Record
Injection
Vaccine
Imaging
Diet Recommendation
Lifestyle Recommendation
Treatment Notes
Instructions
Reports
Billing Procedure Codes
Billing Inventory
Send Invoice - PHR Message
Send Invoice - Email
Proceed
Cancel


Messages
Compose
My Messages
From Patients 21
From Members 41
Sent
Sent by RCM
Trash
Drafts 49
Folder 1
Folder 2
Test
Test 2
Shared Inbox
From Patients
Questionnaires
Received 209
Sent
Shared Inbox - From Patients
Unanswered Messages
1 - 50
From
To
Subject
Date
John Anton
Amy Noel
Clinical data shared notification from ChARM PHR
Sep 15, 2021 02:16 PM
Ragavan p(Patient Representative)
Denise Braithwaite
hi
Sep 07, 2021 12:40 PM
John Anton To Amy Noel, Dr David Antonio
Patient "John Anton" has shared the below section(s) from ChARM PHR Portal.
Supplements
Allergies
Procedures
Therapies
Click here to view the data
This is an auto generated message from ChARM PHR.


Provider: Dr. Steven Ant...
Date: Aug 29, 2019
Visit Type: --
Reason for visit: --
Close
Questionnaires
Nurse Input
Physician Notes
Procedure Codes
MU
Opioid Risk To...
Status: Not Filled
Save
Copy
Export
Family history of alcohol abuse (*) Yes No
Family history of illegal drugs abuse (*) Yes No
Family history of Rx drugs abuse (*) Yes No
Personal history of alcohol abuse (*) Yes No
Personal history of illegal drugs abuse (*) Yes No
Personal history of Rx drugs abuse (*) Yes No
Age between 16 to 45 years (*) Yes No
History of preadolescent sexual abuse (*) Yes No
Attention Deficit Disorder, Obsessive Compulsive Disorder, Bipolar, Schizophrenia (*) Yes No