EHR IN PRACTICE

ATHENAONE EHR EXTENDED PROFILE

athena health

OVERVIEW

athenaOne is a comprehensive solution that helps healthcare practices remain independent. It includes electronic health records, revenue cycle management, and patient engagement products that empower customers to deliver the best possible care and business outcomes.

USE OF AI IN ATHENAONE

AI has been a cornerstone of athenahealth's innovation since 2016, using machine learning, natural language processing, and generative models trained on 20+ years of data from 160,000+ clinicians across specialties.

athenaOne embeds artificial intelligence across clinical, patient engagement, and revenue-cycle workflows to boost efficiency, satisfaction, and financial outcomes.

Its core capabilities include:

- Ambient notes uses generative AI to draft visit documentation automatically.
- Automated document services scan and extract key data from faxes into patient charts.
- Voice assistant (Nuance-powered) delivers hands-free chart navigation, dictation, and task completion.
- Provider action prediction analyzes inbox items to suggest the next likely action with one click.

In the context of practice management:

- Authorization prediction flags cases requiring prior authorizations.
- Automated Insurance Selection populates payer information to reduce manual entry and denials.
- Prior authorization streamlining pulls relevant chart details to expedite approvals.
- Claim follow-up timing recommends optimal moments to contact payers for faster collections.

Continuous updates and strategic AI partnerships ensure practices access the latest features as soon as they’re released.

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SOFTWARE SPECIFICATION

OVERVIEW	
PRODUCT NAME	athenaOne EHR
ADDITIONAL INFORMATION	
IOS APP	✔
ANDROID APP	✔
MULTI-OFFICE	✔
WEB APP	✘
COMPLIANCE	
HIPAA	✔
ICD-10	✔
CPT	✔
HL7	✔
SPECIALTY	
ALLERGY AND IMMUNOLOGY	✘
ANESTHESIOLOGY	✘
BARIATRICS	✘
CARDIOLOGY	✔
COMMUNITY HEALTH CENTERS	✘
CORRECTIONAL HEALTH	✘

DENTISTRY	✗
DERMATOLOGY	✗
DIALYSIS CLINIC	✗
ENDOCRINOLOGY	✗
FAMILY MEDICINE	✓
GASTROENTEROLOGY	✗
GENERAL PRACTITIONER	✗
INFECTIOUS DISEASES	✗
INTERNAL MEDICINE	✗
MENTAL AND BEHAVIORAL HEALTH	✓
NEPHROLOGY	✗
NEUROLOGY AND NEUROSURGERY	✗
OBSTETRICS AND GYNECOLOGY	✓
OCCUPATIONAL MEDICINE	✗
ONCOLOGY AND HEMATOLOGY	✗
OPHTHALMOLOGY	✗
ORTHOPEDICS AND SPORTS MEDICINE	✓
OTOLARYNGOLOGY	✗
PAIN MANAGEMENT	✗
PEDIATRICS	✓
PHYSICAL THERAPY AND REHABILITATION	✗
PLASTIC SURGERY	✗
PODIATRY	✓
PROCTOLOGY	✗
PULMONOLOGY	✗

RADIOLOGY	✗
RHEUMATOLOGY	✗
SLEEP MEDICINE AND CENTERS	✗
SPEECH THERAPY	✗
SURGERY	✗
URGENT CARE	✗
UROLOGY	✗
VASCULAR DISEASES AND PHLEBOLOGY	✗
OTHER SPECIALTIES	✗
CHIROPRACTIC	✗
PRACTICE SIZE	
SOLO PRACTICE	✓
1-10 PHYSICIANS	✓
11-50 PHYSICIANS	✓
OVER 50 PHYSICIANS	✓
SOFTWARE FEATURES	
APPOINTMENT MANAGEMENT	✓
BILLING MANAGEMENT	✓
CLINICAL WORKFLOW	✓
DOCUMENT MANAGEMENT	✓
EM CODING	✗
INSURANCE AND CLAIMS	✗
LAB INTEGRATION	✓
MEDICAL TEMPLATES	✓
PATIENT DEMOGRAPHICS	✗

PATIENT HISTORY	✔
PATIENT PORTAL	✔
REFERRALS	✔
REPORTING AND ANALYTICS	✔
SCHEDULING	✔
VOICE RECOGNITION	✔
E-PRESCRIPTION	✘
FURTHER INFORMATION	

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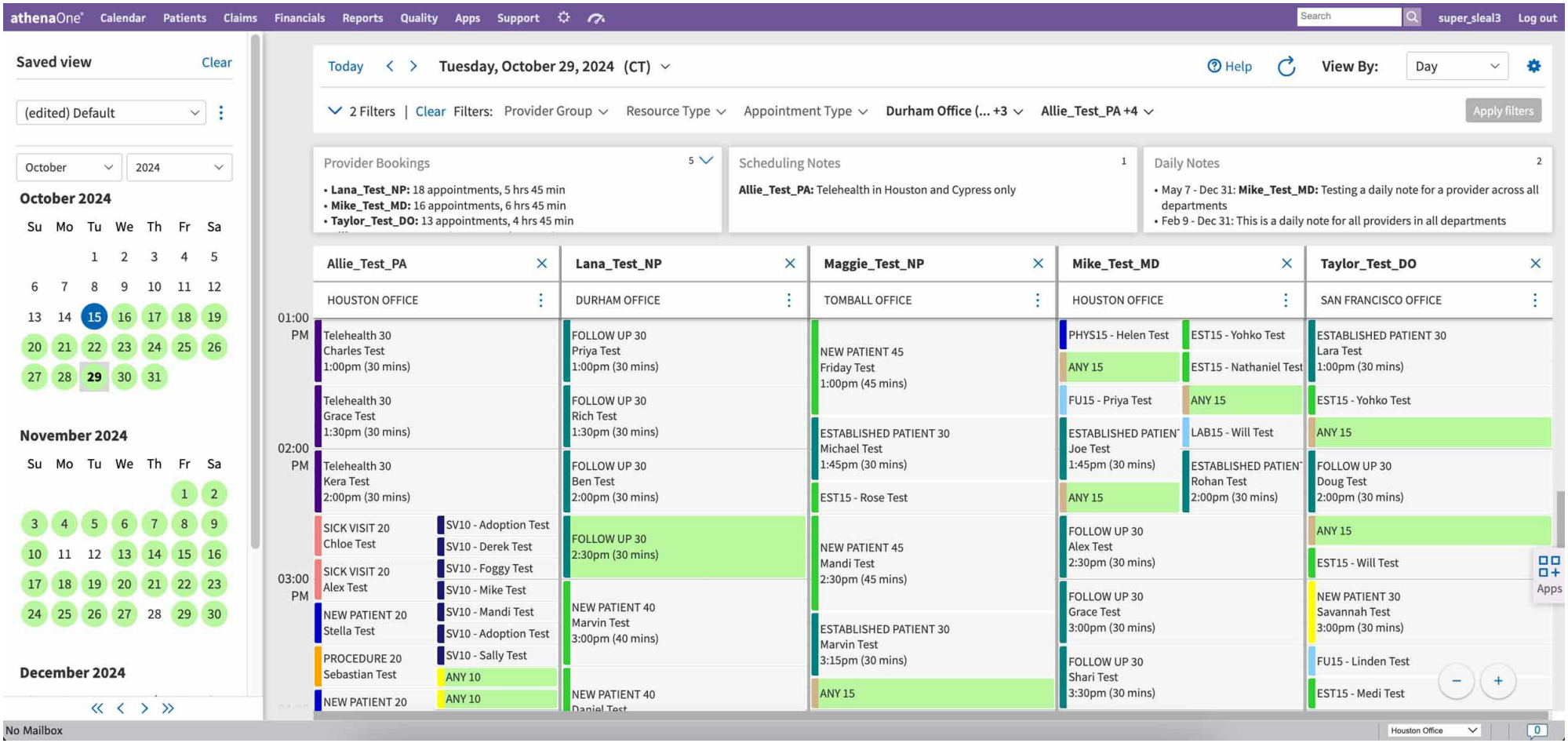
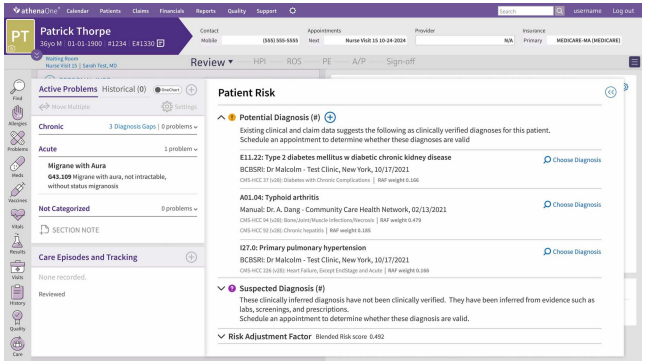
SOFTWARE SCREENSHOTS

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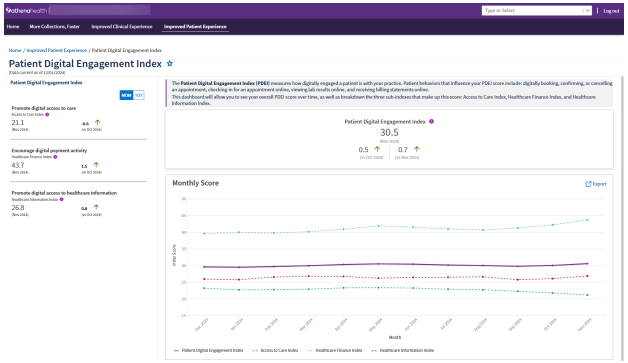
Patrick Thorpe
Review
Active Problems
Patient Risk
Potential Diagnosis (#)
Suspected Diagnosis (#)
Risk Adjustment Factor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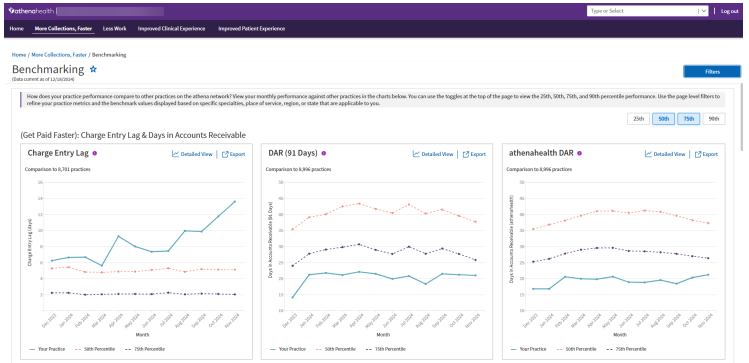
Patient Digital Engagement Index
Monthly Score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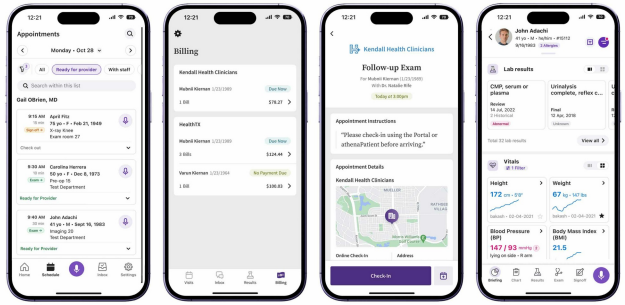
Benchmarking
Charge Entry Lag
DAR (91 Days)
athenahealth DAR


Appointments
Billing
Follow-up Exam
Check-in