EHR IN PRACTICE

NETSMART MYEVOLV EXTENDED PROFILE

Netsmart

OVERVIEW

Netsmart myEvolv is a web-based, configurable EHR for behavioral health and human services organizations. It supports clinical workflows, billing, compliance, and reporting, helping organizations coordinate care, reduce administrative burden, and maintain continuity across programs.

KEY FEATURES:

CLINICAL DOCUMENTATION

- Enables providers to create and maintain detailed patient records.
- Supports progress notes, treatment planning, and document management.
- Includes structured, configurable templates aligned to evidence-based practices.
- Helps maintain accurate, real-time clinical data entry.

BILLING AND CLAIMS MANAGEMENT

- Automates claims processing based on service documentation.
- Reduces manual data entry and billing errors.
- Supports multiple payer rules for accurate reimbursement across Medicaid, Medicare, and commercial payers.
- Connects clinical documentation directly to billing to help reduce denied or delayed claims.

SCHEDULING AND APPOINTMENTS

- Allows organizations to schedule and manage appointments.
- Facilitates patient communication through built-in messaging features.
- Helps optimize resource allocation by providing visibility into staff availability and service capacity.

COMPLIANCE AND REPORTING

- ONC-certified to meet federal and state regulatory requirements.
- Generates reports to track clinical outcomes and performance metrics.
- Supports compliance with Medicaid, Medicare, and other payer guidelines.

CUSTOMIZATION AND FLEXIBILITY

The software is highly customizable, allowing organizations to tailor workflows to their specific needs. This flexibility ensures myEvolv can adapt to various settings, including community mental health centers, residential treatment centers, and substance use treatment programs.

Organizations can configure forms, workflows, and permissions to reflect how care is actually delivered, rather than forcing teams to change established practices.

WHO USES MYEVOLV?

- Community mental health centers
- Substance use treatment programs
- Residential treatment facilities
- Child and family services organization
- Intellectual and developmental disability (IDD) service providers
- Integrated behavioral health and human services agencies

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SOFTWARE SPECIFICATION

OVERVIEW	
PRODUCT NAME	Netsmart myEvolv
ADDITIONAL INFORMATION	
IOS APP	✔
ANDROID APP	✔
MULTI-OFFICE	✔
WEB APP	✔
COMPLIANCE	
HIPAA	✔
ICD-10	✔
CPT	✘
HL7	✔
SPECIALTY	
ALLERGY AND IMMUNOLOGY	✘
ANESTHESIOLOGY	✘
BARIATRICS	✘
CARDIOLOGY	✘
COMMUNITY HEALTH CENTERS	✔
CORRECTIONAL HEALTH	✘
DENTISTRY	✘
DERMATOLOGY	✘
DIALYSIS CLINIC	✘

ENDOCRINOLOGY	✗
FAMILY MEDICINE	✓
GASTROENTEROLOGY	✗
GENERAL PRACTITIONER	✗
INFECTIOUS DISEASES	✗
INTERNAL MEDICINE	✓
MENTAL AND BEHAVIORAL HEALTH	✓
NEPHROLOGY	✗
NEUROLOGY AND NEUROSURGERY	✗
OBSTETRICS AND GYNECOLOGY	✗
OCCUPATIONAL MEDICINE	✗
ONCOLOGY AND HEMATOLOGY	✗
OPHTHALMOLOGY	✗
ORTHOPEDICS AND SPORTS MEDICINE	✗
OTOLARYNGOLOGY	✗
PAIN MANAGEMENT	✗
PEDIATRICS	✓
PHYSICAL THERAPY AND REHABILITATION	✓
PLASTIC SURGERY	✗
PODIATRY	✗
PROCTOLOGY	✗
PULMONOLOGY	✗
RADIOLOGY	✗
RHEUMATOLOGY	✗
SLEEP MEDICINE AND CENTERS	✗

SPEECH THERAPY	✓
SURGERY	✗
URGENT CARE	✗
UROLOGY	✗
VASCULAR DISEASES AND PHLEBOLOGY	✗
OTHER SPECIALTIES	✓
CHIROPRACTIC	✗
PRACTICE SIZE	
SOLO PRACTICE	✓
1-10 PHYSICIANS	✓
11-50 PHYSICIANS	✓
OVER 50 PHYSICIANS	✓
SOFTWARE FEATURES	
APPOINTMENT MANAGEMENT	✓
BILLING MANAGEMENT	✓
CLINICAL WORKFLOW	✓
DOCUMENT MANAGEMENT	✓
EM CODING	✗
INSURANCE AND CLAIMS	✓
LAB INTEGRATION	✓
MEDICAL TEMPLATES	✗
PATIENT DEMOGRAPHICS	✓
PATIENT HISTORY	✓
PATIENT PORTAL	✓
REFERRALS	✗

REPORTING AND ANALYTICS	✔
SCHEDULING	✔
VOICE RECOGNITION	✘
E-PRESCRIPTION	✔
FURTHER INFORMATION	

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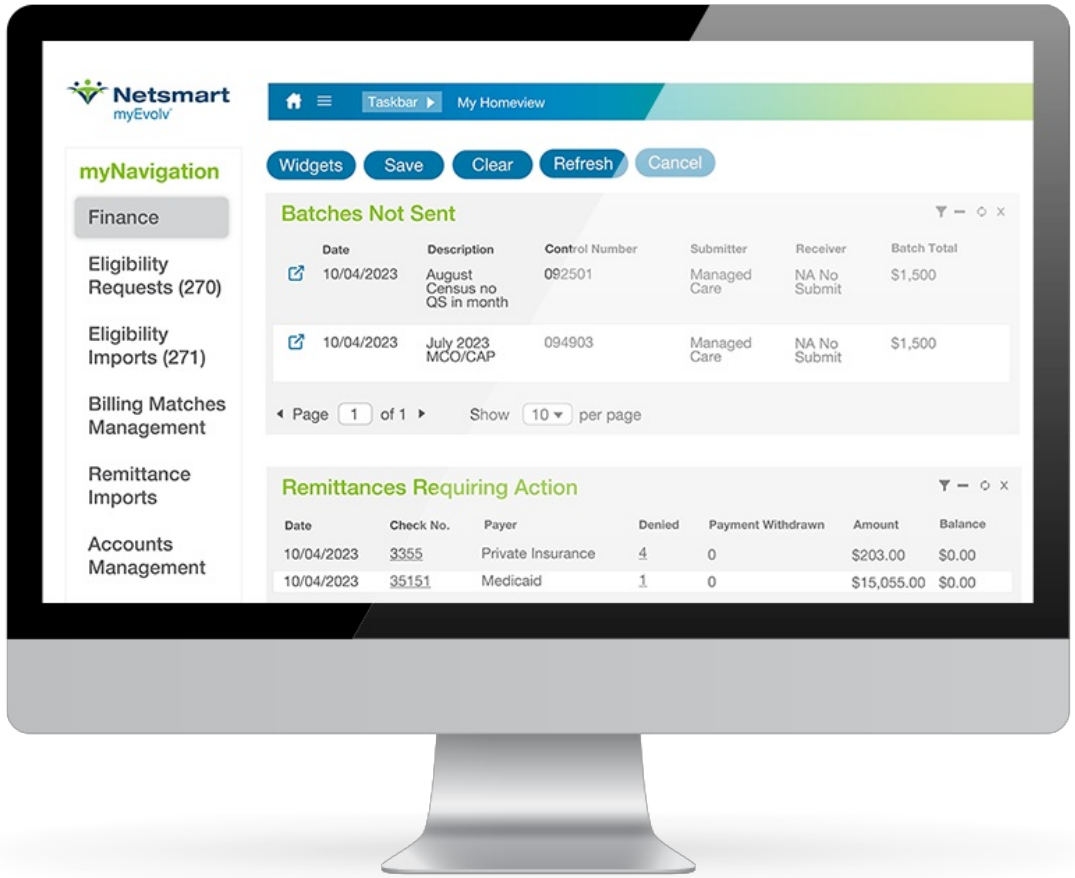
SOFTWARE SCREENSHOTS



Netsmart
myEvolv
General Assessment
Assessment
Graph
Domains
Tasks/Schedule
Service Related Encounter Information
Save
Cancel
Delete
Print
Send Alert
2
1.5
1
0.5
0
Behavioral
Self-Care
Substance Use
Cognitive
Health/Medical
Scores