EHR IN PRACTICE

JANE APP

EXTENDED PROFILE

OVERVIEW

Jane is a cloud-based practice management platform built for allied health and wellness clinics. It combines online booking, staff scheduling, charting, payments, billing, telehealth, and patient communications in one product aimed at small to mid-size clinics and solo practitioners.

KEY FEATURES

- Scheduling and online booking: Real-time online booking, waitlist management, room and equipment scheduling, group classes, and a full practice schedule view for front-desk and clinicians.
- Charting and intake. Custom forms, SOAP notes, a large template library, intake and outcome surveys, and ways to track clinical progress.
- Billing and payments. Invoicing, receipt handling, integrated in-app payments, and optional insurance-billing features that support a growing list of payers.
- Telehealth and client app. HIPAA, PIPEDA, and GDPR-compliant telehealth for 1:1 and group sessions, plus a patient-facing mobile app for bookings and appointment management.
- Reporting and patient feedback. Built-in reports for appointments, revenue, top patients, and a Ratings & Reviews feature for collecting patient feedback.

SECURITY, COMPLIANCE, AND SUPPORT

Jane App complies with HIPAA, PIPEDA, and GDPR for telehealth and provides a secure patient portal with a 99.9% uptime commitment.

INTEGRATIONS & ADD-ONS

Jane supports in-app payments, Google integrations for bookings, select insurance e-claims, and optional add-ons like AI Scribe and group telehealth.

FAQ

HOW MUCH DOES JANE APP COST?

Jane has tiered pricing with several add-ons available. The Balance plan is intended for solo or low-volume users, with higher Practice and Thrive tiers for clinics that need unlimited appointments and advanced tools.

Add-ons include AI Scribe, group telehealth, and insurance billing with specific per-license fees.

Download the extended software profile for exact monthly amounts.

CAN JANE HANDLE CLINIC MANAGEMENT?

Jane covers many clinic management needs: appointment scheduling, charting, intake forms, invoicing, reporting, and patient communications. For full accounting or payroll, you will likely still rely on a dedicated accounting solution.

SOFTWARE SPECIFICATION

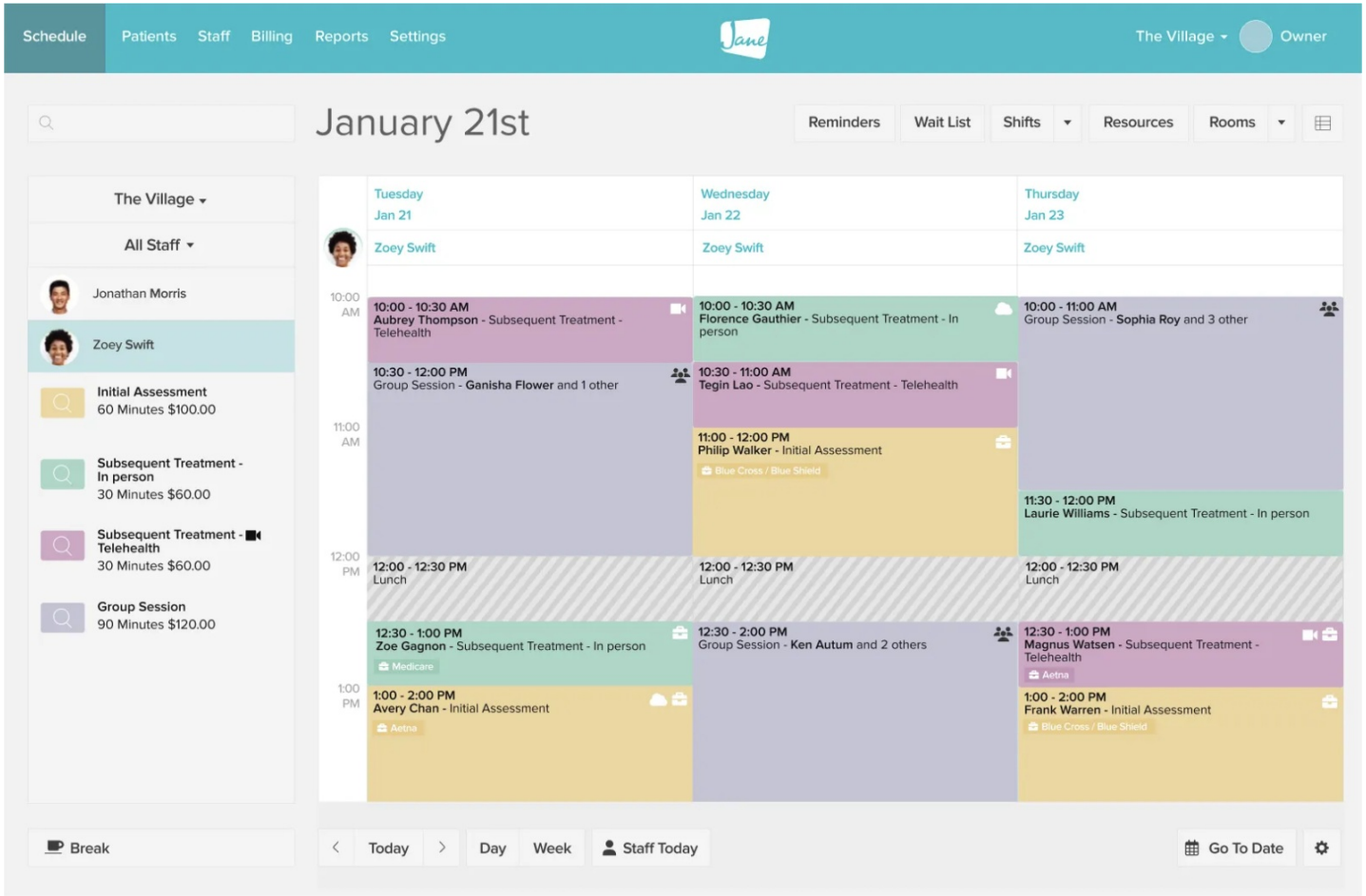
OVERVIEW	
PRODUCT NAME	Jane App
ADDITIONAL INFORMATION	
IOS APP	✔
ANDROID APP	✔
MULTI-OFFICE	✔
WEB APP	✔
COMPLIANCE	
HIPAA	✔
ICD-10	✘
CPT	✘
HL7	✘
SPECIALTY	
ALLERGY AND IMMUNOLOGY	✘
ANESTHESIOLOGY	✘
BARIATRICS	✘
CARDIOLOGY	✘

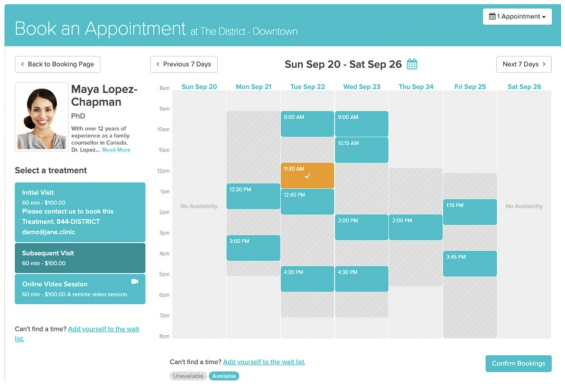
COMMUNITY HEALTH CENTERS	✗
CORRECTIONAL HEALTH	✗
DENTISTRY	✗
DERMATOLOGY	✗
DIALYSIS CLINIC	✗
ENDOCRINOLOGY	✗
FAMILY MEDICINE	✗
GASTROENTEROLOGY	✗
GENERAL PRACTITIONER	✓
INFECTIOUS DISEASES	✗
INTERNAL MEDICINE	✗
MENTAL AND BEHAVIORAL HEALTH	✓
NEPHROLOGY	✗
NEUROLOGY AND NEUROSURGERY	✗
OBSTETRICS AND GYNECOLOGY	✗
OCCUPATIONAL MEDICINE	✗
ONCOLOGY AND HEMATOLOGY	✗
OPHTHALMOLOGY	✗
ORTHOPEDICS AND SPORTS MEDICINE	✗
OTOLARYNGOLOGY	✗
PAIN MANAGEMENT	✗
PEDIATRICS	✗
PHYSICAL THERAPY AND REHABILITATION	✓
PLASTIC SURGERY	✗
PODIATRY	✗

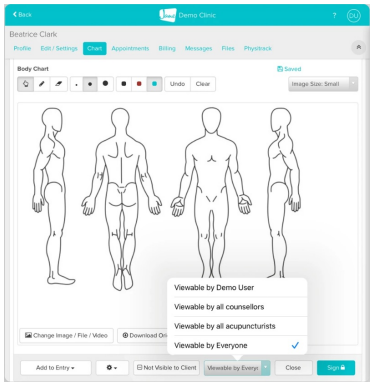
PROCTOLOGY	✗
PULMONOLOGY	✗
RADIOLOGY	✗
RHEUMATOLOGY	✗
SLEEP MEDICINE AND CENTERS	✗
SPEECH THERAPY	✓
SURGERY	✗
URGENT CARE	✗
UROLOGY	✗
VASCULAR DISEASES AND PHLEBOLOGY	✗
OTHER SPECIALTIES	✓
CHIROPRACTIC	✓
PRACTICE SIZE	
SOLO PRACTICE	✓
1-10 PHYSICIANS	✓
11-50 PHYSICIANS	✓
OVER 50 PHYSICIANS	✗
SOFTWARE FEATURES	
APPOINTMENT MANAGEMENT	✓
BILLING MANAGEMENT	✓
CLINICAL WORKFLOW	✗
DOCUMENT MANAGEMENT	✓
EM CODING	✗
INSURANCE AND CLAIMS	✓
LAB INTEGRATION	✗

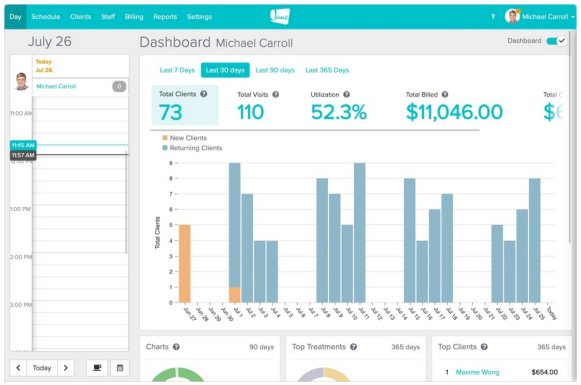
MEDICAL TEMPLATES	✔
PATIENT DEMOGRAPHICS	✔
PATIENT HISTORY	✔
PATIENT PORTAL	✔
REFERRALS	✘
REPORTING AND ANALYTICS	✔
SCHEDULING	✔
VOICE RECOGNITION	✘
E-PRESCRIPTION	✘
FURTHER INFORMATION	
PRICING	Balance: £29/month, Practice: £44/month, Thrive: £55/month

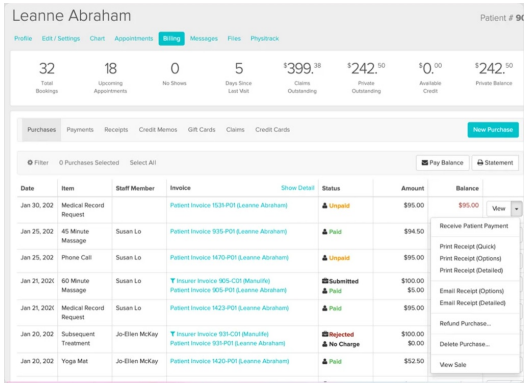
SOFTWARE SCREENSHOTS

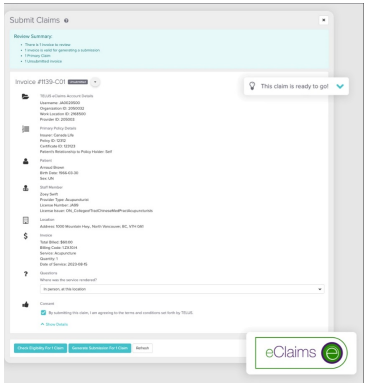



Book an Appointment at The District - Downtown
1 Appointment
Back to Booking Page
Previous 7 Days
Sun Sep 20 - Sat Sep 26
Next 7 Days
Maya Lopez-Chapman
PhD
Select a treatment
Initial Visit
60 min - $100.00
Please contact us to book this Treatment. 844-DISTRICT
demo@jane.clinic
Subsequent Visit
60 min - $100.00
Online Video Session
60 min - $100.00 A remote video session.
Can't find a time? Add yourself to the wait list
Sun Sep 20
Mon Sep 21
Tue Sep 22
Wed Sep 23
Thu Sep 24
Fri Sep 25
Sat Sep 26
No Availability
Can't find a time? Add yourself to the wait list
Unavailable
Available
Confirm Bookings


Demo Clinic
Beatrice Clark
Profile
Edit / Settings
Chart
Appointments
Billing
Messages
Files
Physitrack
Body Chart
Undo
Clear
Viewable by Demo User
Viewable by all counsellors
Viewable by all acupuncturists
Viewable by Everyone
Change Image / File / Video
Add to Entry
Close
Sign


Day
Schedule
Clients
Staff
Billing
Reports
Settings
Michael Carroll
July 26
Dashboard Michael Carroll
Last 7 Days
Last 30 days
Last 90 days
Last 365 Days
Total Clients
73
Total Visits
110
Utilization
52.3%
Total Billed
$11,046.00
New Clients
Returning Clients
Charts
90 days
Top Treatments
365 days
Top Clients
365 days
Maxime Wong
$654.00


Leanne Abraham
Patient # 9
Profile
Edit / Settings
Chart
Appointments
Billing
Messages
Files
Physitrack
32
Total Bookings
18
Upcoming Appointments
0
No Shows
5
Days Since Last Visit
$399.38
Claims Outstanding
$242.50
Private Outstanding
$0.00
Available Credit
$242.50
Private Balance
Purchases
Payments
Receipts
Credit Memos
Gift Cards
Claims
Credit Cards
New Purchase
Pay Balance
Statement
Date
Item
Staff Member
Invoice
Status
Amount
Balance
Jan 30, 202
Medical Record Request
Patient Invoice 1531-P01 (Leanne Abraham)
Unpaid
$95.00
$95.00
View
Receive Patient Payment
Print Receipt (Quick)
Print Receipt (Options)
Print Receipt (Detailed)
Email Receipt (Options)
Email Receipt (Detailed)
Refund Purchase...
Delete Purchase...
View Sale
Jan 25, 202
45 Minute Massage
Susan Lo
Patient Invoice 935-P01 (Leanne Abraham)
Paid
$94.50
Jan 25, 202
Phone Call
Susan Lo
Patient Invoice 1470-P01 (Leanne Abraham)
Unpaid
$95.00
Jan 21, 202
60 Minute Massage
Susan Lo
Insurer Invoice 905-C01 (Manulife)
Patient Invoice 905-P01 (Leanne Abraham)
Submitted
Paid
$100.00
$5.00
Jan 21, 202
Medical Record Request
Susan Lo
Patient Invoice 1423-P01 (Leanne Abraham)
Paid
$95.00
Jan 20, 202
Subsequent Treatment
Jo-Ellen McKay
Insurer Invoice 931-C01 (Manulife)
Patient Invoice 931-P01 (Leanne Abraham)
Rejected
No Charge
$100.00
$0.00
Jan 20, 202
Yoga Mat
Jo-Ellen McKay
Patient Invoice 1420-P01 (Leanne Abraham)
Paid
$52.50


Submit Claims
Review Summary:
Invoice #1139-C01
This claim is ready to go!
eClaims