



# JUVONNO EMR

# EXTENDED PROFILE



## OVERVIEW

Juvonno EMR is a cloud-based clinic management software for allied health and multidisciplinary healthcare practices. It

supports day-to-day clinical workflows like scheduling, charting, billing, and insurance claims, with a focus on Canadian healthcare workflows.

Juvonno is mostly used by physiotherapy, chiropractic, massage therapy, and other rehabilitation clinics that need a centralized system for both clinical and administrative tasks.

Patient charts are stored digitally, allowing clinicians to document assessments, treatment notes, and progress over time. Templates are also available to speed up charting while maintaining consistent records.

## KEY FEATURES:

- **Appointment scheduling and calendar management:** Clinics can manage practitioner availability, book appointments, and reduce scheduling conflicts through a centralized calendar. Juvonno supports multi-provider and multi-location workflows.
- **Billing and payments:** In-platform invoicing, payment tracking, and reconciliation. Users can manage private pay and insured visits too.
- **Patient engagement:** Appointment reminders, confirmations, and basic patient messaging help reduce no-shows and administrative follow-ups.
- **Mobile-friendliness:** Juvonno has iOS and Android companion apps. Practitioners can access schedules and patient information when working across locations or outside the clinic.
- **Clinic-wide AI charting:** instantly summarizes patient charts the user is authorized to view, providing a quick overview of the patient's history (this can be turned off in the settings).

## TELUS HEALTH ECLAIMS INTEGRATION

One of Juvonno's defining capabilities is its built-in support for TELUS Health eClaims, which is widely used by Canadian extended health insurers.

It helps clinics:

- Submit claims electronically at the point of care
- Receive real-time claim status and adjudication results
- Reduce paperwork and manual insurance processing
- Improve payment turnaround times

This is useful for practices that rely heavily on insured services and want to minimize administrative overhead.

## USER SENTIMENT AND POINTS TO CONSIDER

Juvonno's web-based interface has structured workflows over heavy customization, which can make onboarding more straightforward for clinics that prefer standardized processes.

User feedback commonly highlights:

- The clear layout for daily scheduling and billing tasks
- Convenient integration with insurance claims
- Reduced reliance on [paper-based workflows](#)

While reporting is functional for operational oversight, it is primarily designed for clinic management rather than advanced financial analytics. Some reviews also note a learning curve for advanced features, particularly for clinics

transitioning from manual or [legacy systems](#).

Please download the extended software profile for pricing information. Plans are displayed priced per-month, billed yearly, though monthly and annual payment plans are available for each.



## SOFTWARE SPECIFICATION

<b>OVERVIEW</b>	
<b>PRODUCT NAME</b>	Juvonno EMR
<b>ADDITIONAL INFORMATION</b>	
<b>IOS APP</b>	✓
<b>ANDROID APP</b>	✓
<b>MULTI-OFFICE</b>	✓
<b>WEB APP</b>	✓
<b>SPECIALTY</b>	
<b>ALLERGY AND IMMUNOLOGY</b>	✗
<b>ANESTHESIOLOGY</b>	✗
<b>BARIATRICS</b>	✗
<b>CARDIOLOGY</b>	✗
<b>COMMUNITY HEALTH CENTERS</b>	✗
<b>CORRECTIONAL HEALTH</b>	✗
<b>DENTISTRY</b>	✗
<b>DERMATOLOGY</b>	✗
<b>DIALYSIS CLINIC</b>	✗
<b>ENDOCRINOLOGY</b>	✗
<b>FAMILY MEDICINE</b>	✗
<b>GASTROENTEROLOGY</b>	✗
<b>GENERAL PRACTITIONER</b>	✗

<b>INFECTIOUS DISEASES</b>	<b>×</b>
<b>INTERNAL MEDICINE</b>	<b>×</b>
<b>MENTAL AND BEHAVIORAL HEALTH</b>	<b>×</b>
<b>NEPHROLOGY</b>	<b>×</b>
<b>NEUROLOGY AND NEUROSURGERY</b>	<b>×</b>
<b>OBSTETRICS AND GYNECOLOGY</b>	<b>×</b>
<b>OCCUPATIONAL MEDICINE</b>	<b>×</b>
<b>ONCOLOGY AND HEMATOLOGY</b>	<b>×</b>
<b>OPHTHALMOLOGY</b>	<b>×</b>
<b>ORTHOPEDICS AND SPORTS MEDICINE</b>	<b>×</b>
<b>OTOLARYNGOLOGY</b>	<b>×</b>
<b>PAIN MANAGEMENT</b>	<b>×</b>
<b>PEDIATRICS</b>	<b>×</b>
<b>PHYSICAL THERAPY AND REHABILITATION</b>	<b>✓</b>
<b>PLASTIC SURGERY</b>	<b>×</b>
<b>PODIATRY</b>	<b>×</b>
<b>PROCTOLOGY</b>	<b>×</b>
<b>PULMONOLOGY</b>	<b>×</b>
<b>RADIOLOGY</b>	<b>×</b>
<b>RHEUMATOLOGY</b>	<b>×</b>
<b>SLEEP MEDICINE AND CENTERS</b>	<b>×</b>
<b>SPEECH THERAPY</b>	<b>✓</b>
<b>SURGERY</b>	<b>×</b>
<b>URGENT CARE</b>	<b>×</b>
<b>UROLOGY</b>	<b>×</b>

VASCULAR DISEASES AND PHLEBOLOGY	✗
OTHER SPECIALTIES	✗
CHIROPRACTIC	✓
<b>PRACTICE SIZE</b>	
SOLO PRACTICE	✓
1-10 PHYSICIANS	✓
11-50 PHYSICIANS	✓
OVER 50 PHYSICIANS	✓
<b>SOFTWARE FEATURES</b>	
APPOINTMENT MANAGEMENT	✓
BILLING MANAGEMENT	✓
CLINICAL WORKFLOW	✓
DOCUMENT MANAGEMENT	✓
EM CODING	✗
INSURANCE AND CLAIMS	✓
LAB INTEGRATION	✗
MEDICAL TEMPLATES	✓
PATIENT DEMOGRAPHICS	✓
PATIENT HISTORY	✓
PATIENT PORTAL	✓
REFERRALS	✗
REPORTING AND ANALYTICS	✓
SCHEDULING	✓
VOICE RECOGNITION	✗
E-PRESCRIPTION	✗

**FURTHER INFORMATION**

**PRICING**

Launch: \$49 + \$29/additional license, Grow: \$89/location + \$29/additional license, Scale: \$119/location + \$34/additional license

## SOFTWARE SCREENSHOTS

The screenshot displays the JUVONNO software interface. At the top, the 'My Dashboard' section shows key metrics: 178 New Patients, 23 Uncharted Appointments, and a 92.4% Schedule Utilization Rate. Below this, a navigation bar includes 'My Day', 'Schedule', 'Agenda', 'Statistics', and 'Drop Offs'. The main area features a calendar for Wednesday, May 24, with a highlighted appointment for Zoe Friesen at 1:00 PM. To the right, the 'Uncharted Appointments' section lists Zack Hughes, and the 'Appointment Details' section provides information for Zoe Friesen's appointment on Wednesday, May 24, 2023, including her contact details and a 'Last Visit' section with options to 'Add Chart', 'Rx', 'Letter', or 'Form'. Below the appointment details is a 'Charts' section with an 'Export' button. In the foreground, a 'Patient Drop Offs' modal window is open, displaying a table with columns for Name, Last Appointment, Drop-Off Age, and Follow-Up. A hand cursor is pointing at the 'Export to Excel' button in the modal. The table contains the following data:

Name	Last Appointment	Drop-Off Age	Follow-Up
Ben Townsend	2024-03-19	52 Days	✓
Schedule Follow-Up	2024-03-22	49 Days	✓
Add Correspondence	2024-03-25	46 Days	✗
Patient Lookup	2024-03-27	44 Days	✓
Patient Profile	2024-03-27	44 Days	✗

**JUVONO**

Monday

### Appointments / Checkout

**Patient**  
 Jack Chung  
 Practitioner: Mary Pickering  
 Secondary Practitioner: No Secondary  
 Date & Time: 2022 Mar 07 at 8:00 am  
 Insurance: T1 Canada Life 78887  
 Coverage: TELUS Claims, 100.00%, \$2000.00 max per year  
 Insurance Balance: \$1,500.00  
 Submit via TELUS Health eClaims  
 Forms: [None]  
 Book a new appointment? No  
 Schedule Follow-up Call: No Follow-up  
 Invoice Notes: [None]

Qty	Item #	Name	Practitioner	Discount	Amount	Total
1.00	Co	Chiro Assess	Mary Pickering		70.00	70.00
					HST	9.50
					<b>Total</b>	<b>79.50</b>

Buttons: Add Product, Checkout, Close

**MOTION**

### Hi, Keisha

Keisha Lee  
 1992-Jan-09 | 31  
 Book An Appointment

**At A Glance!**  
 Next Appointment: Monday, May 22, 2023  
 Amount Charg: \$ 220  
 Loyalty Points: 2387  
 Total Appointments Made: 20

**Upcoming Appointments**

May 22, 2023  
 60 Min Therapeutic Massage  
 11:00am - 12:00pm with Ella Smith in Main St. [Approved] [Complete Survey]

Add appointments to your personal calendar [iCal] [Outlook] [Google]

**Intake Forms**  
 You have no required intake forms  
 You have no required intake forms for this appointment.

**Book Again**  
 90 Min Massage with Lily Zhang  
 Chiropractic Alignment with Dr. Tom Heston

**JUVONO**

Crystal Zane  
 1979-Feb-18 | 44  
 1-204-223-4547  
 @ crystalzane.com

**History**

Appointments: 6 Total, 1 Open, 1 Cancelled, 0 No Show

#	Date
1754	2023 May 25
1753	2023 May 18
1643	2023 Apr 20
1633	2023 Apr 12
1592	2023 Feb 15
1328	2022 Nov 06

**Message:**  
 Hi Crystal, it's Jasmine from Motion Clinic. I was thinking about you and wanted to ask, from 0-10, how is your back doing? (10 is an emergency room and 0 is no pain at all)  
 Hi Jasmine, actually I do have some pain, I would say at about a 2  
 Good thing I sent you |

**JUVONO**

**Patient Chart | Rick Yeo**

SOAP  
 Chart Date: 2023-05-21  
 Appointment Date: 2023-05-21  
 Subjective: Rick struggles to feel his low back working his job work performance.  
 Objective: [None]  
 Analysis: [None]  
 Plan: [None]

**Appointments**  
 Next 5 Appointments: None Scheduled  
 Last 5 Appointments: [None]

**Review your booking**  
 60 Min Physx Appointment  
 Rick Yeo  
 Thursday, May 21 at 11:00am - 12:00pm  
 at Motion Wellness & Rehab - Main St. for Rick Yeo  
 I acknowledge that I have read and understood the terms and conditions enclosed in this General Data.

Buttons: Book Appointment