

 EHRINPRACTICE

TALKEHR

EXTENDED PROFILE

talk**EHR**TM

OVERVIEW

talkEHR is a cloud-based EHR for independent medical practices. It includes clinical charting, practice management, medical billing, and telehealth, all accessible via a web browser.

The platform is owned by [CareCloud](#) and holds ONC-ATCB certification for Meaningful Use Stage 3, meeting federal interoperability standards and supporting participation in MACRA/MIPS value-based payment programs.

SPECIALTY FIT

talkEHR supports a wide range of specialties, including family medicine, pediatrics, obstetrics and gynecology, surgery, and more, using over 70 pre-built, editable workflow templates. It works for solo providers and multi-provider practices alike. There's no cap on the number of users or patients, which gives growing practices room to scale without hitting arbitrary limits.

KEY FEATURES

- **Voice-driven charting:** talkEHR's optional voice recognition engine (built on the Google Voice framework) lets providers dictate notes directly into patient charts. You can also use a keyboard, mouse, or touchscreen.
- **Patient charts:** Patient histories, lab results, documents, and encounter notes are all stored in the cloud and accessible from any device with internet access. There's no server to maintain and no software to update locally.
- **Customisable templates:** As aforementioned, talkEHR has more than 70 specialty-specific templates. Practices can use them as-is, modify them, or build their own from scratch to match how they actually document care.
- **Integrated telehealth:** Telehealth is built into the charting workflow rather than added as a bolt-on. Providers can launch virtual visits directly from a patient's chart.
- **Lab and imaging connectivity:** talkEHR integrates with major labs and imaging centres, including LabCorp and Quest, at no additional cost.
- **Practice management:** Scheduling, appointment management, eligibility verification, and collections are all included.
- **Patient engagement via talkPHR:** Patients can access their own health records through the companion talkPHR app. From there, they can view lab results, request prescription refills, message their provider, make payments, and book appointments.
- **Medical billing:** Practices can handle billing themselves using talkEHR's integrated tools, or outsource it to talkEHR's RCM team. The service covers claim submission, denial management, payment posting, and claims follow-up. If you'd prefer to use a third-party billing vendor, you can export the necessary files and submit externally.

SOFTWARE SPECIFICATION

OVERVIEW	
PRODUCT NAME	talkEHR
ADDITIONAL INFORMATION	
IOS APP	✓
ANDROID APP	✓
MULTI-OFFICE	✓
WEB APP	✓
COMPLIANCE	
HIPAA	✓
ICD-10	✓
CPT	✓
HL7	✗
SPECIALTY	
ALLERGY AND IMMUNOLOGY	✗
ANESTHESIOLOGY	✓
BARIATRICS	✗
CARDIOLOGY	✗
COMMUNITY HEALTH CENTERS	✗
CORRECTIONAL HEALTH	✗
DENTISTRY	✗
DERMATOLOGY	✗
DIALYSIS CLINIC	✗

ENDOCRINOLOGY	✗
FAMILY MEDICINE	✓
GASTROENTEROLOGY	✓
GENERAL PRACTITIONER	✓
INFECTIOUS DISEASES	✗
INTERNAL MEDICINE	✓
MENTAL AND BEHAVIORAL HEALTH	✗
NEPHROLOGY	✗
NEUROLOGY AND NEUROSURGERY	✗
OBSTETRICS AND GYNECOLOGY	✓
OCCUPATIONAL MEDICINE	✗
ONCOLOGY AND HEMATOLOGY	✗
OPHTHALMOLOGY	✗
ORTHOPEDICS AND SPORTS MEDICINE	✗
OTOLARYNGOLOGY	✓
PAIN MANAGEMENT	✗
PEDIATRICS	✗
PHYSICAL THERAPY AND REHABILITATION	✗
PLASTIC SURGERY	✗
PODIATRY	✓
PROCTOLOGY	✗
PULMONOLOGY	✗
RADIOLOGY	✗
RHEUMATOLOGY	✗
SLEEP MEDICINE AND CENTERS	✗

SPEECH THERAPY	×
SURGERY	✓
URGENT CARE	×
UROLOGY	×
VASCULAR DISEASES AND PHLEBOLOGY	×
OTHER SPECIALTIES	✓
CHIROPRACTIC	×
PRACTICE SIZE	
SOLO PRACTICE	✓
1-10 PHYSICIANS	✓
11-50 PHYSICIANS	✓
OVER 50 PHYSICIANS	×
SOFTWARE FEATURES	
APPOINTMENT MANAGEMENT	✓
BILLING MANAGEMENT	✓
CLINICAL WORKFLOW	✓
DOCUMENT MANAGEMENT	✓
EM CODING	×
INSURANCE AND CLAIMS	✓
LAB INTEGRATION	✓
MEDICAL TEMPLATES	✓
PATIENT DEMOGRAPHICS	✓
PATIENT HISTORY	✓
PATIENT PORTAL	✓
REFERRALS	×

REPORTING AND ANALYTICS	✓
SCHEDULING	✓
VOICE RECOGNITION	✓
E-PRESCRIPTION	✓
FURTHER INFORMATION	
PRICING	All plans state from ranges, not including the \$995 setup fee. talkPro: \$249/user/month, talkCSP: \$299/user/month, talkUltimate: Custom pricing, based on billing collection

The screenshot displays the patient profile for Jinny Johnson in the talkEHR system. The interface includes a top navigation bar with a search function and a patient list. The main content area is divided into several sections:

- General Info:** Fields for First Name, Middle Name, Last Name, Suffix, DOB, Gender, SSN, and Marital Status. It also includes fields for Preferred Language, Language Proficiency, Ethnicity, Race, Ref. ID, Alternate Account, Previous Name, and Gender Identity.
- Contact Info:** Fields for Cell Phone, Home Phone, Email, No cell phone, No Email, Work Phone, EXT, and Country / Parish Code. It also includes Address Type (Business, Home, others), Address Line 1 and 2, Zip, City, State, and Patient Recall.
- Insurance/ Payer Info:** Shows three BCBS_CO policies with details like Address, Policy #, Copy, and Expiry Date.
- Patient Lab:** Lists Quest Lab and Bluecross Lab with their addresses.
- Pharmacy:** Lists Green Pharmacy and Redline Pharmacy with their addresses.
- Guarantor Info:** Fields for First Name, Middle Name, Last Name, and Relation to Patient.
- Next of KIN:** Fields for First Name, Middle Name, Last Name, and Relation to Patient.
- Prior Authorization:** Shows Payer (Medicare NJ), PA No. (34687), Visit Approved (2), Remaining Visits (3), and Expiry Date (02/15/2022).
- Health Alert:** A red alert indicating "Patient has Fever" with a link to edit the alert.

The right sidebar contains a vertical menu with options like Gen. Info, Cont. Info, PT. Lab, PT. Phar., Note & A., Care Team, Gur. Info, Nx. of Kin, Pay. Info, Immu. Reg., and Pt. Con.

